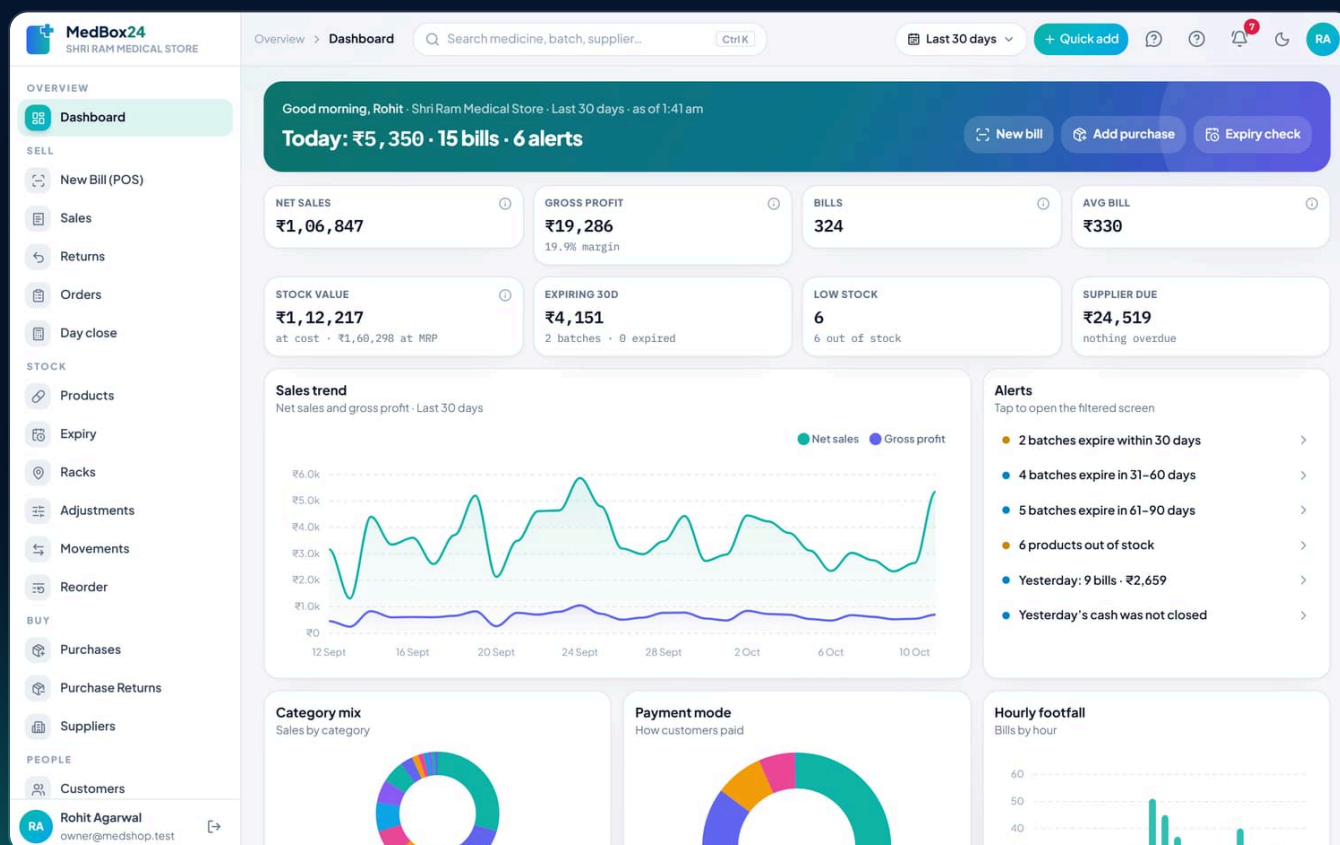




PRODUCT GUIDE

Pharmacy billing, stock and expiry — in one simple app

Everything MedBox24 does, screen by screen, with what to tell a medical store owner.



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MedBox24 in one page

MedBox24 is billing and stock software for Indian medical stores. It runs in the browser on a phone, tablet or computer — nothing to install. One shop can have many staff, each with their own login and role.

Who it is for

- Retail medical stores and pharmacies — from one counter to a busy shop with several staff.
- Shops that also sell FMCG, baby care, devices, chocolates and drinks.
- Owners who want to see the shop from their phone.

What the shop needs

- A phone or a computer with a browser (Chrome is best).
- Internet. Bills are saved online, so stock and accounts never go wrong.
- An email address to sign in — no password.
- A barcode scanner is optional; the camera works too.

The main benefits

Fast GST billing

Search or scan; right batch; GST on every line

Batch and expiry

Expired stock never reaches a bill; 30/60/90-day alerts

Purchase from bill

Upload the supplier's PDF, Excel or Word bill

Udhaar control

Credit limit per customer; collect in one tap

GST and reports

HSN-wise, B2B, 20+ reports in Excel or PDF

Day close

Expected cash vs counted cash, every day

Staff and roles

Each sees only what the role allows; PIN lock

Ask your shop

Questions in English, Hindi or Bengali

Languages App in English · help in Bengali · Ask your shop in English, Hindi and Bengali

Free trial 14 days, up to 3 users, no card

Plans ₹799 a month or ₹7,990 a year (GST included)

How to talk about MedBox24

THE 30-SECOND PITCH

“MedBox24 is billing software made for medical stores. You make a GST bill in seconds, it picks the batch that expires first, and it warns you 90 days before stock expires. Upload your supplier’s bill and the purchase fills in by itself. Udhaar, day close and GST reports are all in the same app — on your counter computer and on your phone. Try it free for 14 days.”

What the owner says → what you say

“Billing takes too long when the shop is busy.”	Search by name, salt or barcode, or scan with the camera. The right batch and rack come up by themselves. Hold a bill and serve the next customer.
“We lose money on expired stock.”	The expiry centre shows what expires in 30, 60 and 90 days with its value. Return it to the supplier in time. Expired stock is blocked at billing.
“Entering purchase bills takes hours.”	Upload the supplier’s PDF, Excel or Word bill. Every line fills in — batch, expiry, MRP, rate, GST. A photo can be read with AI.
“Udhaar gets out of control.”	Each customer has a credit limit. You see who owes how much, and collect in one tap.
“I can’t trust the cash at night.”	Day close shows what should be in the drawer. Every bill shows who made it. The audit log records every change.
“My CA asks for so many registers.”	GST (HSN-wise, B2B, rate-wise) and 20+ reports download as Excel or PDF for any dates.
“My staff are not good with computers.”	Simple screens, Bengali help inside the app, and Ask your shop answers in English, Hindi or Bengali.
“I already have software.”	Bring your product list and stock in one go with the Excel template. Try MedBox24 free for 14 days side by side.

Getting started — first day in 4 steps

1

Sign in with email

Open **medbox24.in** and tap **Start free trial**. Type the email; a 6–digit code comes to the inbox. No password to remember.

2

Set up the shop

Owner's name and phone, shop name and address, drug licence number and its expiry. These print on every bill. Then the 14–day free trial starts.

3

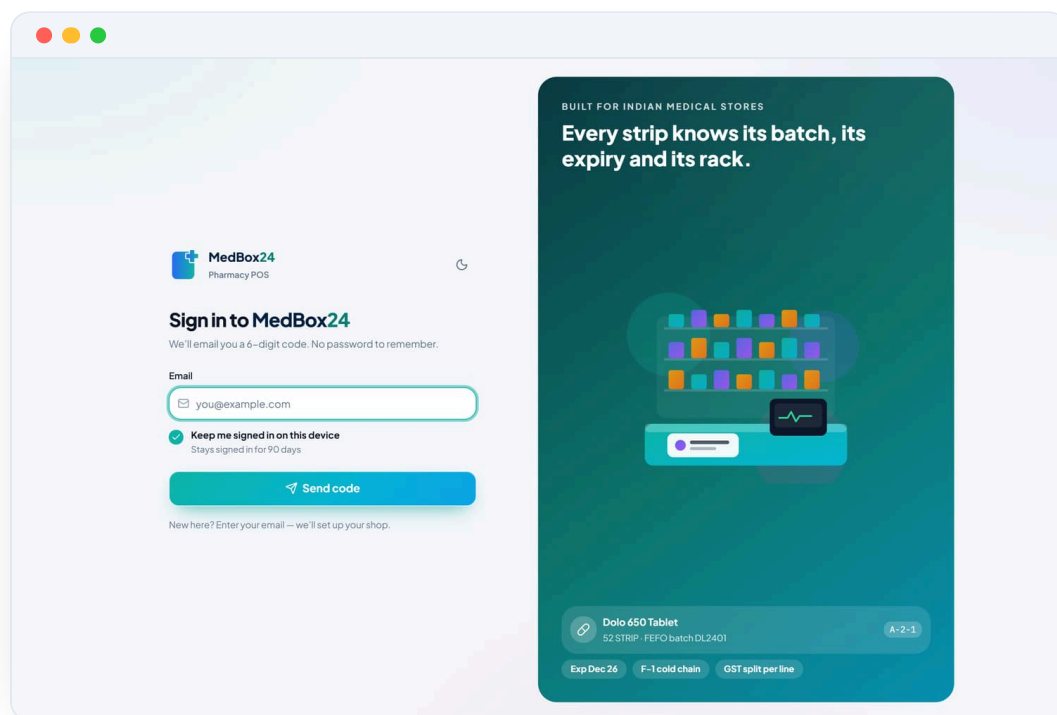
Add medicines

Add products one by one, or fill the **Excel template** (Stock → Products → Import Excel) with all products, batches and stock. Or simply upload the next supplier bill.

4

Invite staff and bill

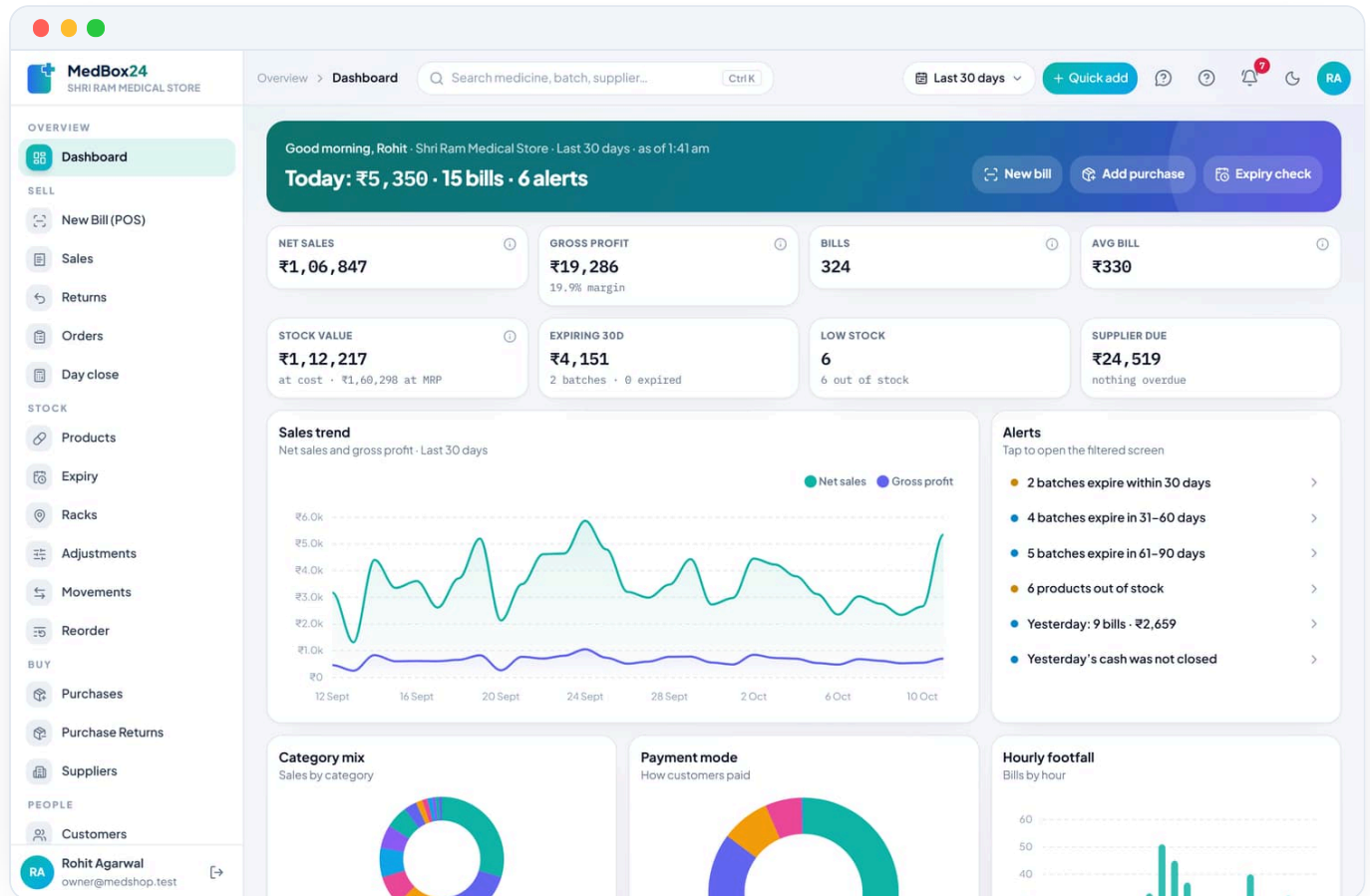
Shop → Staff → Invite: each person signs in with their own email and role. Then make the first bill from Sell → New Bill.



The sign-in screen: email, then a 6–digit code.

Dashboard

Where: Overview → Dashboard



What it does

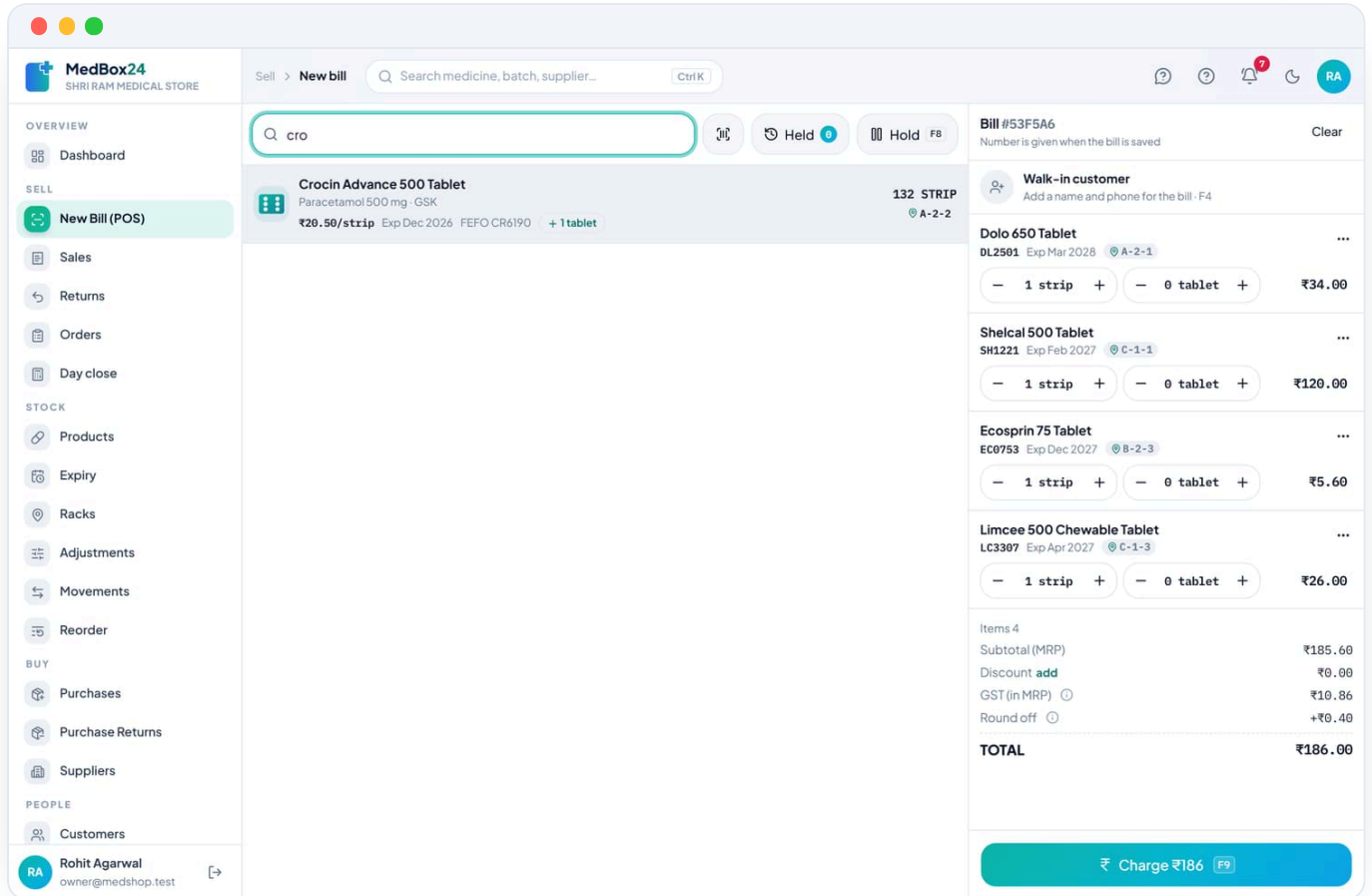
- Shows today's sale, number of bills and gross profit as soon as the app opens.
- Shows stock value, batches expiring in 30 days, low stock and money due to suppliers.
- Alerts list: expiry, out-of-stock, yesterday's sale and an unclosed cash drawer. Tap an alert to open the right screen.
- Charts: 30-day sales trend, category mix, payment modes and busy hours.
- Pick any period at the top: today, 7 days, 30 days, this month or your own dates.

Tell the customer

- “Open the app in the morning and you know your whole shop in 10 seconds.”
- The owner can see this from home on the phone.

New bill (POS)

Where: Sell → New Bill (POS) · or the “New bill” button on the phone



MedBox24
SHRI RAM MEDICAL STORE

Sell > New bill

Search medicine, batch, supplier... CtrlK

cro

Crocin Advance 500 Tablet
Paracetamol 500 mg - GSK
₹20.50/strip Exp Dec 2026 FEFO CR6190 + 1 tablet

132 STRIP
A-2-2

Bill #53F5A6
Number is given when the bill is saved

Clear

Walk-in customer
Add a name and phone for the bill - F4

Dolo 650 Tablet
DL2501 Exp Mar 2028 A-2-1
- 1 strip + - 0 tablet + ₹34.00

Shelcal 500 Tablet
SH1221 Exp Feb 2027 C-1-1
- 1 strip + - 0 tablet + ₹120.00

Ecosprin 75 Tablet
EC0753 Exp Dec 2027 B-2-3
- 1 strip + - 0 tablet + ₹5.60

Limcee 500 Chewable Tablet
LC3907 Exp Apr 2027 C-1-3
- 1 strip + - 0 tablet + ₹26.00

Items 4
Subtotal (MRP) ₹185.60
Discount add ₹0.00
GST (in MRP) ₹10.86
Round off ₹0.40
TOTAL ₹186.00

₹ Charge ₹186 F9

OVERVIEW
Dashboard

SELL
New Bill (POS)
Sales
Returns
Orders
Day close

STOCK
Products
Expiry
Racks
Adjustments
Movements
Reorder

BUY
Purchases
Purchase Returns
Suppliers

PEOPLE
Customers

RA Rohit Agarwal
owner@medshop.test

What it does

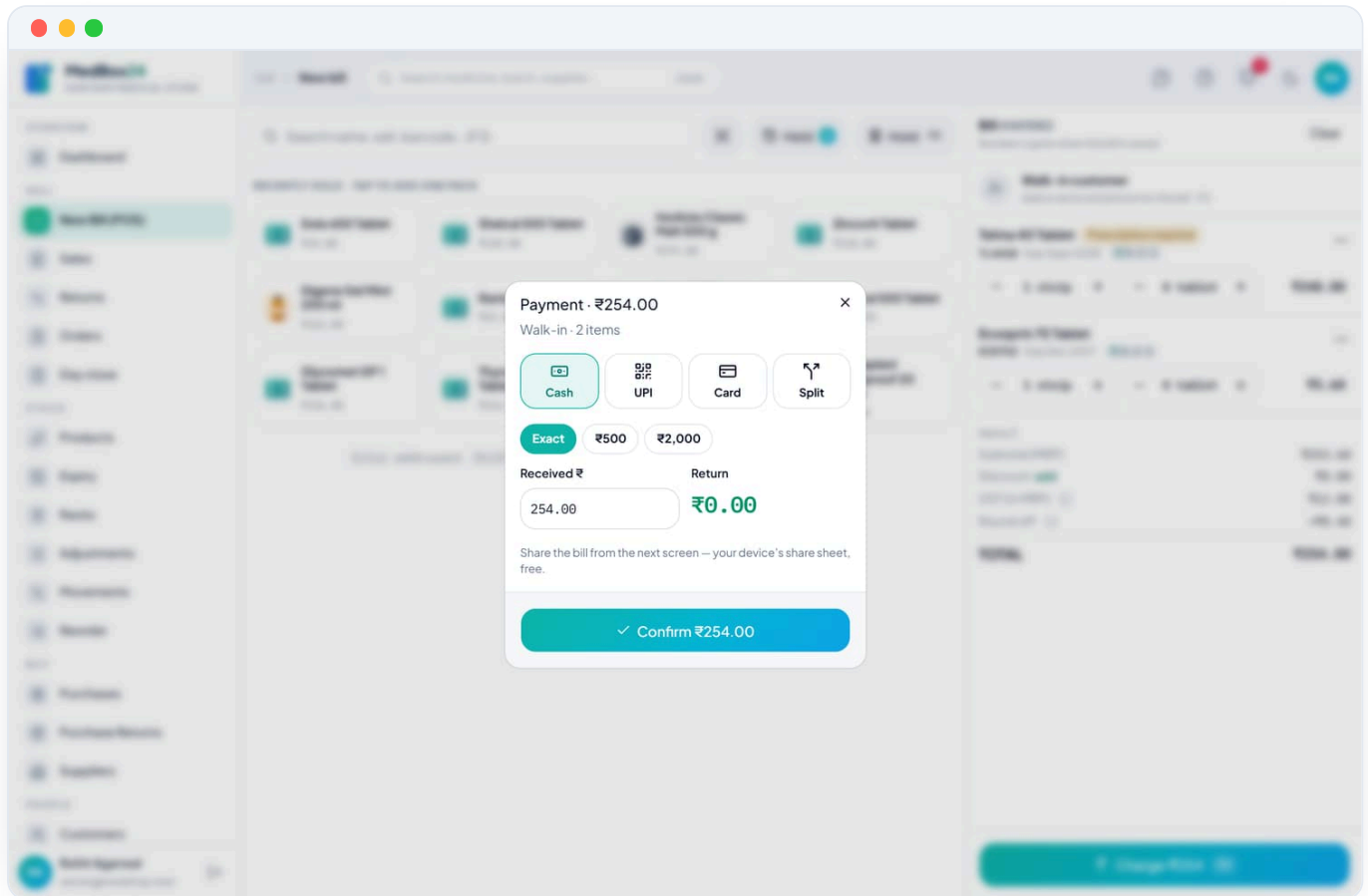
- Search a medicine by name, salt, company or barcode — or scan the barcode with the phone or laptop camera.
- The batch that expires first is picked automatically (FEFO). Its rack is shown, so staff find it fast.
- Sell a full strip or loose tablets. Stock is kept exact in tablets.
- GST, discount and round-off are worked out on every line. MRP already includes GST.
- Add the customer for udhaar and loyalty points, or just print a name on the bill.
- Hold a bill (F8) and serve the next customer; charge with F9.

Tell the customer

- “A bill takes a few seconds — no need to know the rack or check expiry by hand.”
- Works with a barcode scanner, but a scanner is not required.

Taking the payment

Where: New bill → Charge



What it does

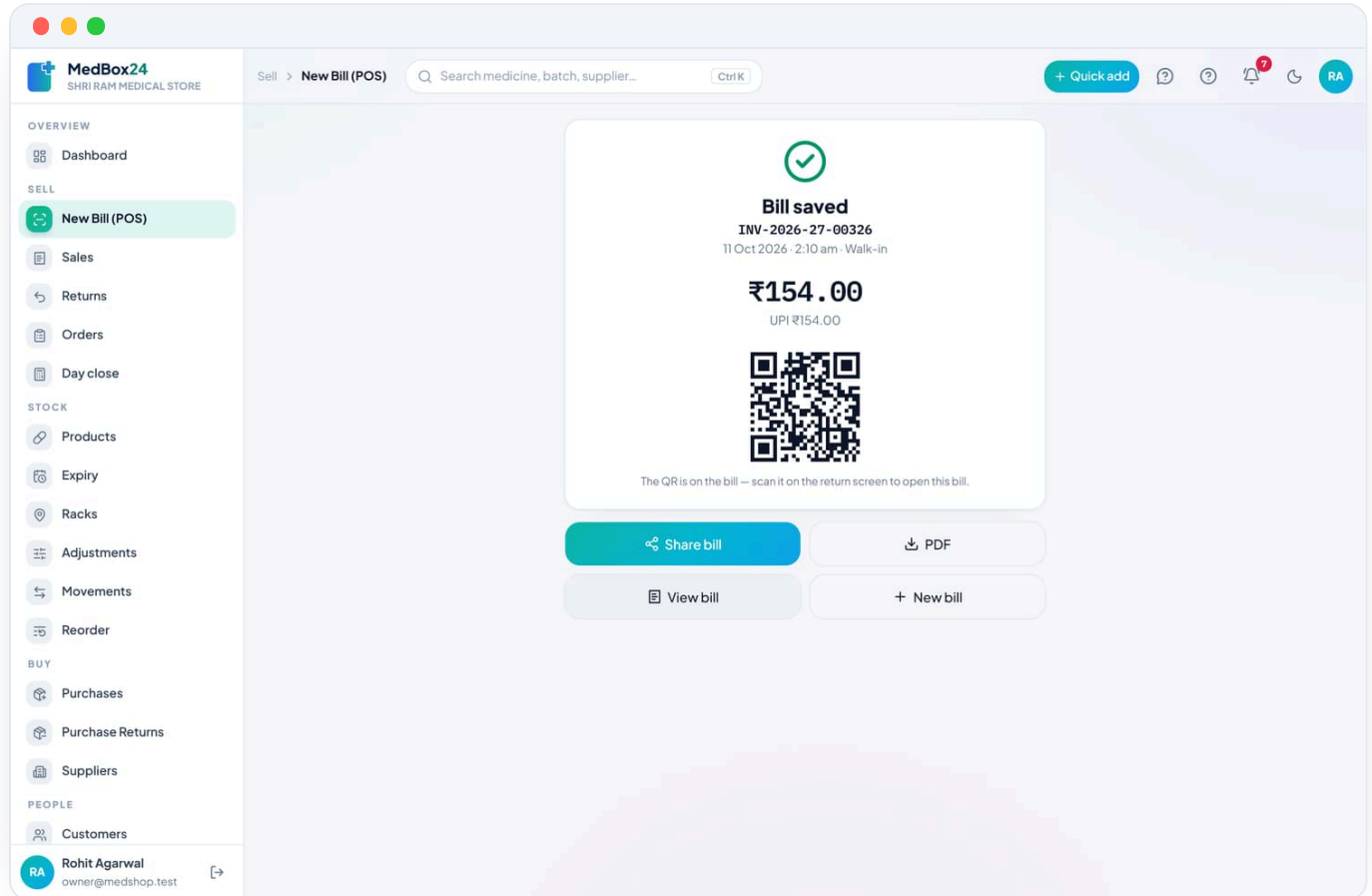
- Cash, UPI, card or udhaar — or split one bill across two or three modes.
- For cash, type what the customer gave; the app shows the change to return.
- Udhhaar is allowed only up to the customer's credit limit.

Tell the customer

- Split payment is common at the counter — “half cash, half UPI” is one tap.

Bill saved — share or download

Where: After every bill



What it does

- The bill gets its number and a QR code.
- Share the bill PDF from the phone's share sheet (WhatsApp and others) or download it to print.
- Start the next bill with one tap.

Tell the customer

- “Your customer gets a proper GST bill on WhatsApp — no paper needed.”

Sales list

Where: Sell → Sales

MedBox24

SHRI RAM MEDICAL STORE

Sell > Sales

Search medicine, batch, supplier...

Ctrl K

Last 30 days

+ Quick add

?

?

🔔

🔄

RA

OVERVIEW

Dashboard

SELL

New Bill (POS)

Sales

Returns

Orders

Day close

STOCK

Products

Expiry

Racks

Adjustments

Movements

Reorder

BUY

Purchases

Purchase Returns

Suppliers

PEOPLE

Customers

RA Rohit Agarwal

owner@medshop.test

Sales

Bills · Last 30 days

+ New bill

SALES

₹1,06,863

324 bills

CASH

₹39,974

UPI + CARD

₹57,784

UPI ₹51,092 · card ₹6,692

CANCELLED

1

Bill number, like 00042

Any status

Any payment

Any flag

BILL	DATE	CUSTOMER	ITEMS	PAID BY	DISCOUNT	TOTAL	STATUS	BY
INV-2026-27-00325	11 Oct 2026 1:29 am	Walk-in	Horlicks Classic Malt 500 g +1	Card	—	₹385.00	Paid	Sunita Roy
INV-2026-27-00324	11 Oct 2026 1:29 am	Moumita Dey	Digene Gel Mint 200 ml +1	UPI	—	₹207.00	Paid	Priya Das
INV-2026-27-00323	11 Oct 2026 1:29 am	Tapas Chatterjee	Azithral 500 Tablet +1	UPI	—	₹238.00	Paid	Sunita Roy
INV-2026-27-00322	11 Oct 2026 1:29 am	Walk-in	Digene Gel Mint 200 ml +1	UPI	—	₹207.00	Paid	Sunita Roy
INV-2026-27-00321	11 Oct 2026 1:29 am	Anjali Mukherjee	Glycomet GP1 Tablet +1	UPI	—	₹486.00	Paid	Sunita Roy
INV-2026-27-00320	11 Oct 2026 1:29 am	Walk-in	Candid Dusting Powder 100 g	Cash	—	₹152.00	Paid	Priya Das
INV-2026-27-00319	11 Oct 2026 1:29 am	Walk-in	Volini Spray 40 g +1	UPI	—	₹249.00	Paid	Sunita Roy
INV-2026-27-00009	11 Oct 2026 1:28 am	Walk-in	Surgical Gloves (pair)	Cash	—	₹60.00	Cancelled	Rohit Agarwal
INV-2026-27-00008	11 Oct 2026 1:28 am	Kakoli Ghosh	Johnson's Baby Lotion 100 ml	UPI	—	₹185.00	Paid	Sunita Roy

What it does

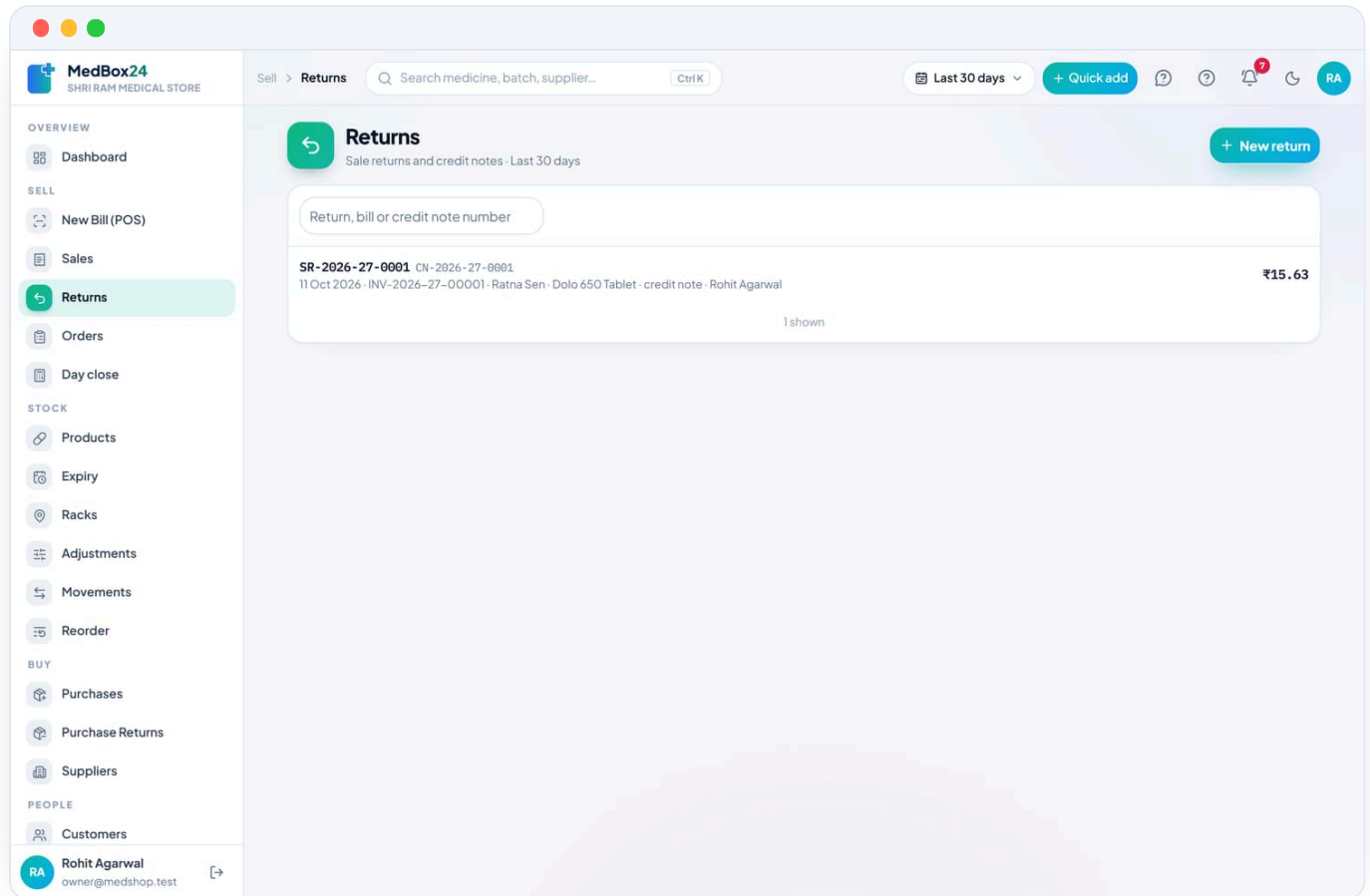
- Every bill with date, customer, items, payment mode, discount, total and status.
- Filter by date, payment mode or status; search by bill number.
- Open a bill to see its lines, download it again, or start a return.
- Totals at the top: sales, cash, UPI + card and cancelled bills.

Tell the customer

- Every bill shows who made it — the owner always knows which staff billed what.

Returns and credit notes

Where: Sell → Returns



What it does

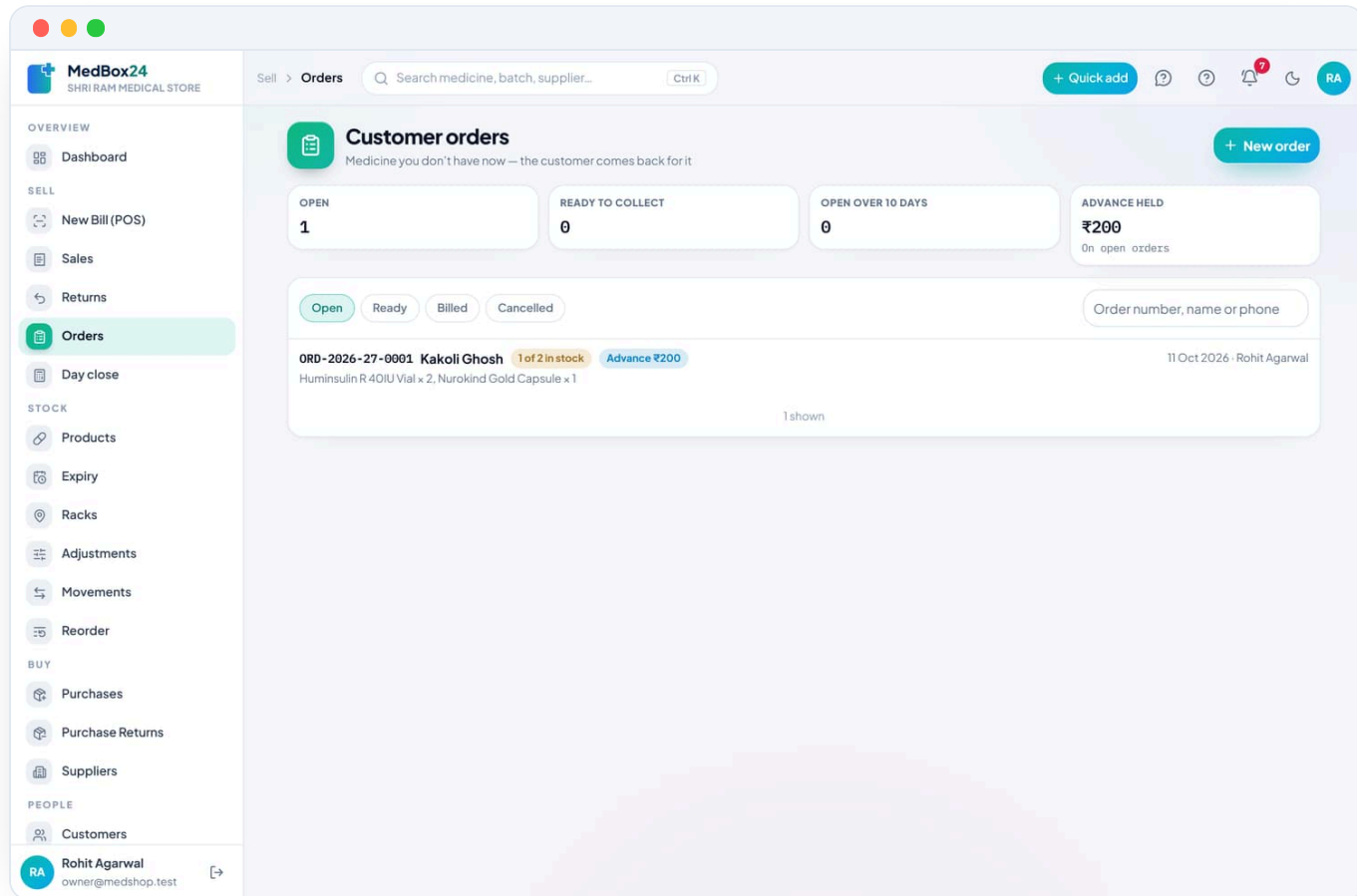
- Take back items from a bill — full or part.
- Refund in cash or give a credit note against the original bill.
- Stock goes back to the right batch.

Tell the customer

- Returns are tied to the original bill, so the GST stays correct.

Customer orders

Where: Sell → Orders



The screenshot shows the MedBox24 interface for managing customer orders. The left sidebar contains navigation menus for Overview, Sell, Stock, Buy, and People. The main area displays the 'Customer orders' section with a search bar and a 'New order' button. Below this, there are four summary cards: OPEN (1), READY TO COLLECT (0), OPEN OVER 10 DAYS (0), and ADVANCE HELD (₹200). A table below these cards shows a list of orders with columns for status (Open, Ready, Billed, Cancelled), order details (ORD-2026-27-0001, Kakoli Ghosh), stock status (1 of 2 in stock), advance amount (Advance ₹200), and date (11 Oct 2026 - Rohit Agarwal). The bottom of the interface shows the user profile of Rohit Agarwal.

What it does

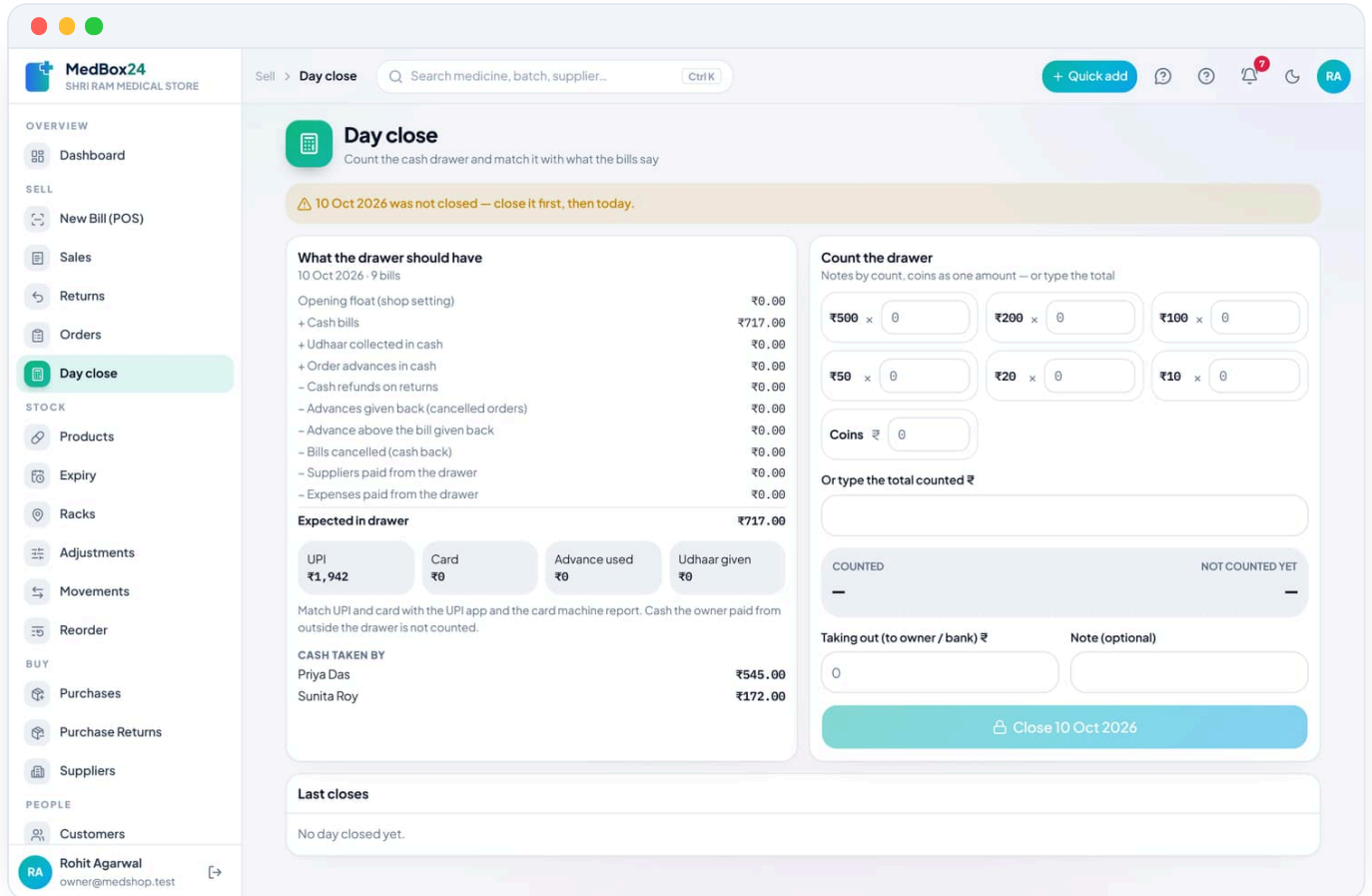
- Write down medicines a customer wants that you do not have now.
- Take an advance; mark ready when the stock comes; bill it when collected.
- See open, ready, billed and cancelled orders.

Tell the customer

- “No more lost chits — every order and advance is on record.”

Day close

Where: Sell → Day close



The screenshot shows the MedBox24 Day close interface. The left sidebar contains navigation options: Overview (Dashboard), Sell (New Bill (POS), Sales, Returns, Orders, Day close), Stock (Products, Expiry, Racks, Adjustments, Movements, Reorder), Buy (Purchases, Purchase Returns, Suppliers), and People (Customers). The main content area is titled 'Day close' and includes a search bar, a 'Quick add' button, and a notification: '10 Oct 2026 was not closed — close it first, then today.' The interface is divided into two main sections: 'What the drawer should have' and 'Count the drawer'.

What the drawer should have
 10 Oct 2026 - 9 bills

Opening float (shop setting)	₹0.00
+ Cash bills	₹717.00
+ Udhaar collected in cash	₹0.00
+ Order advances in cash	₹0.00
- Cash refunds on returns	₹0.00
- Advances given back (cancelled orders)	₹0.00
- Advance above the bill given back	₹0.00
- Bills cancelled (cash back)	₹0.00
- Suppliers paid from the drawer	₹0.00
- Expenses paid from the drawer	₹0.00
Expected in drawer	₹717.00

UPI ₹1,942 Card ₹0 Advance used ₹0 Udhaar given ₹0

Match UPI and card with the UPI app and the card machine report. Cash the owner paid from outside the drawer is not counted.

CASH TAKEN BY

Priya Das	₹545.00
Sunita Roy	₹172.00

Count the drawer
 Notes by count, coins as one amount — or type the total

₹500 × 0	₹200 × 0	₹100 × 0
₹50 × 0	₹20 × 0	₹10 × 0
Coins ₹ 0		

Or type the total counted ₹

COUNTED — NOT COUNTED YET —

Taking out (to owner / bank) ₹ 0 Note (optional)

Close 10 Oct 2026

Last closes
 No day closed yet.

What it does

- At night, the app shows what should be in the cash drawer: opening cash + cash sales + udhaar collected – refunds – expenses paid from the drawer.
- Count the drawer by notes and coins.
- Any shortage or extra is kept on record, with a note.
- Cash, UPI and card are shown separately; every day's close is saved.

Tell the customer

- The owner sees the day's cash even when not at the shop.

Products

Where: Stock → Products

MedBox24

SHRI RAM MEDICAL STORE

Overview

Sell

Stock

Buy

People

Dashboard

New Bill (POS)

Sales

Returns

Orders

Day close

Expiry

Racks

Adjustments

Movements

Reorder

Purchases

Purchase Returns

Suppliers

Customers

Rohit Agarwal

owner@medshop.test

Stock > Products

Search medicine, batch, supplier... Ctrl K

+ Quick add

?

?

🔔

🔄

RA

Products

Master list - stock comes from batches

Export

Import Excel

+ Add product

PRODUCTS

IN STOCK

LOW

OUT

COLD CHAIN

H1 / X

49

43

0

6

1

1

Q Name, salt or barcode

All categories

Any schedule

Any storage

Any rack

Any company

Sort: Name

🕒 Expiring ≤ 90d

PRODUCT	CATEGORY	SCH.	SELLABLE STOCK	EXPIRED / BLOCKED	NEXT EXPIRY	MRP	RACK	VALUE AT COST
Accu-Chek Active Strips 50 Roche	Device	Non-drug	0 PACK	Out	—	—	E-2-4	₹0
Allegra 120 Tablet Fexofenadine - 120 mg - Sanofi	Tablet	OTC	44 STRIP (440 TABLET)	—	Jul 2028	₹198.00	A-4-1	₹6,072
Alprax 0.25 Tablet Alprazolam - 0.25 mg - Torrent	Tablet	Sch H1	9 STRIP (135 TABLET)	—	Jun 2027	₹45.00	B-1-1	₹252
Ascoril LS Syrup 100 ml Ambroxol + Levosalbutamol - Glenmark	Syrup	Sch H	20 BOTTLE	—	Nov 2026 51d	₹118.00	C-2-3	₹1,640
Atorva 10 Tablet Atorvastatin - 10 mg - Zydus	Tablet	Sch H	49 STRIP (735 TABLET)	—	Dec 2026 82d	₹165.00	B-3-1	₹5,586
Augmentin 625 Duo Tablet Amoxicillin + Clavulanic acid - 625 mg - GSK	Tablet	Sch H	33 STRIP (330 TABLET)	—	Nov 2026 51d	₹223.50	A-3-3	₹5,280
Azithral 500 Tablet Azithromycin - 500 mg - Alembic	Tablet	Sch H	50 STRIP (250 TABLET)	—	Jan 2028	₹119.50	A-3-2	₹4,100
Becosules Capsule Vitamin B complex - Phzer	Capsule	OTC	63 STRIP (1260 CAPSULE)	—	Oct 2026 21d	₹52.00	C-1-2	₹2,268
Benadryl Syrup 100 ml	Syrup	OTC	7 BOTTLE	—	Feb 2027	₹143.00	C-2-1	₹707

What it does

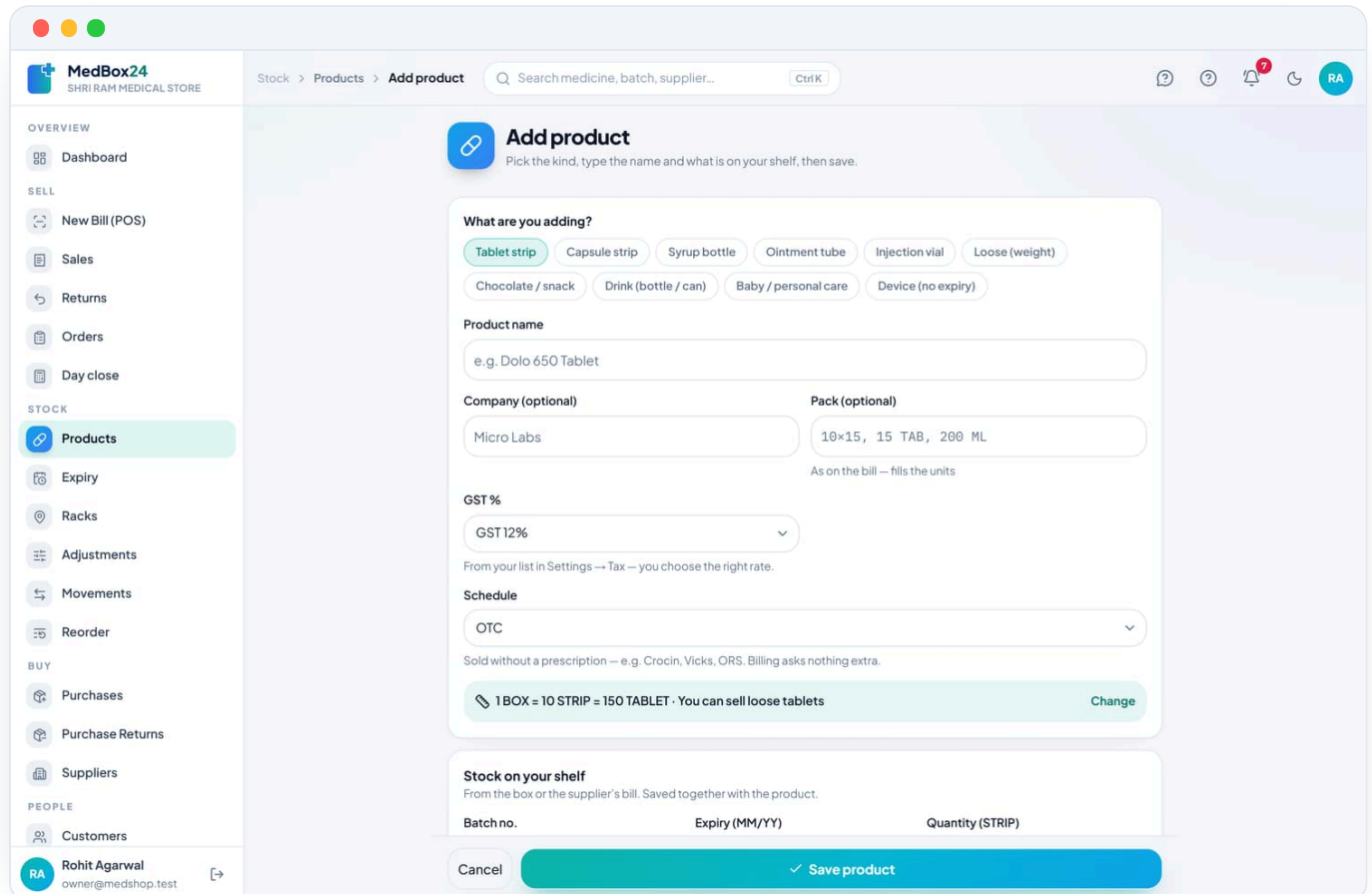
- All products with stock, nearest expiry, MRP, rack and value at cost.
- Filter by category, schedule (H, H1, X, OTC), storage (cold, controlled), rack or company.
- Export to Excel, or import many products at once from the Excel template.

Tell the customer

- A shop can bring its full medicine list in one go with the Excel template.

Add a product

Where: Stock → Products → Add product



MedBox24
SHRI RAM MEDICAL STORE

Stock > Products > Add product

Search medicine, batch, supplier... Ctrl K

OVERVIEW

- Dashboard

SELL

- New Bill (POS)
- Sales
- Returns
- Orders
- Day close

STOCK

- Products**
- Expiry
- Racks
- Adjustments
- Movements
- Reorder

BUY

- Purchases
- Purchase Returns
- Suppliers

PEOPLE

- Customers

RA Rohit Agarwal
owner@medshop.test

Add product
Pick the kind, type the name and what is on your shelf, then save.

What are you adding?

Tablet strip Capsule strip Syrup bottle Ointment tube Injection vial Loose (weight)
Chocolate / snack Drink (bottle / can) Baby / personal care Device (no expiry)

Product name
e.g. Dolo 650 Tablet

Company (optional)
Micro Labs

Pack (optional)
10x15, 15 TAB, 200 ML
As on the bill — fills the units

GST %
GST12%

From your list in Settings → Tax — you choose the right rate.

Schedule
OTC

Sold without a prescription — e.g. Crocin, Vicks, ORS. Billing asks nothing extra.

1 BOX = 10 STRIP = 150 TABLET · You can sell loose tablets [Change](#)

Stock on your shelf
From the box or the supplier's bill. Saved together with the product.

Batch no. Expiry (MM/YY) Quantity (STRIP)

Cancel [Save product](#)

What it does

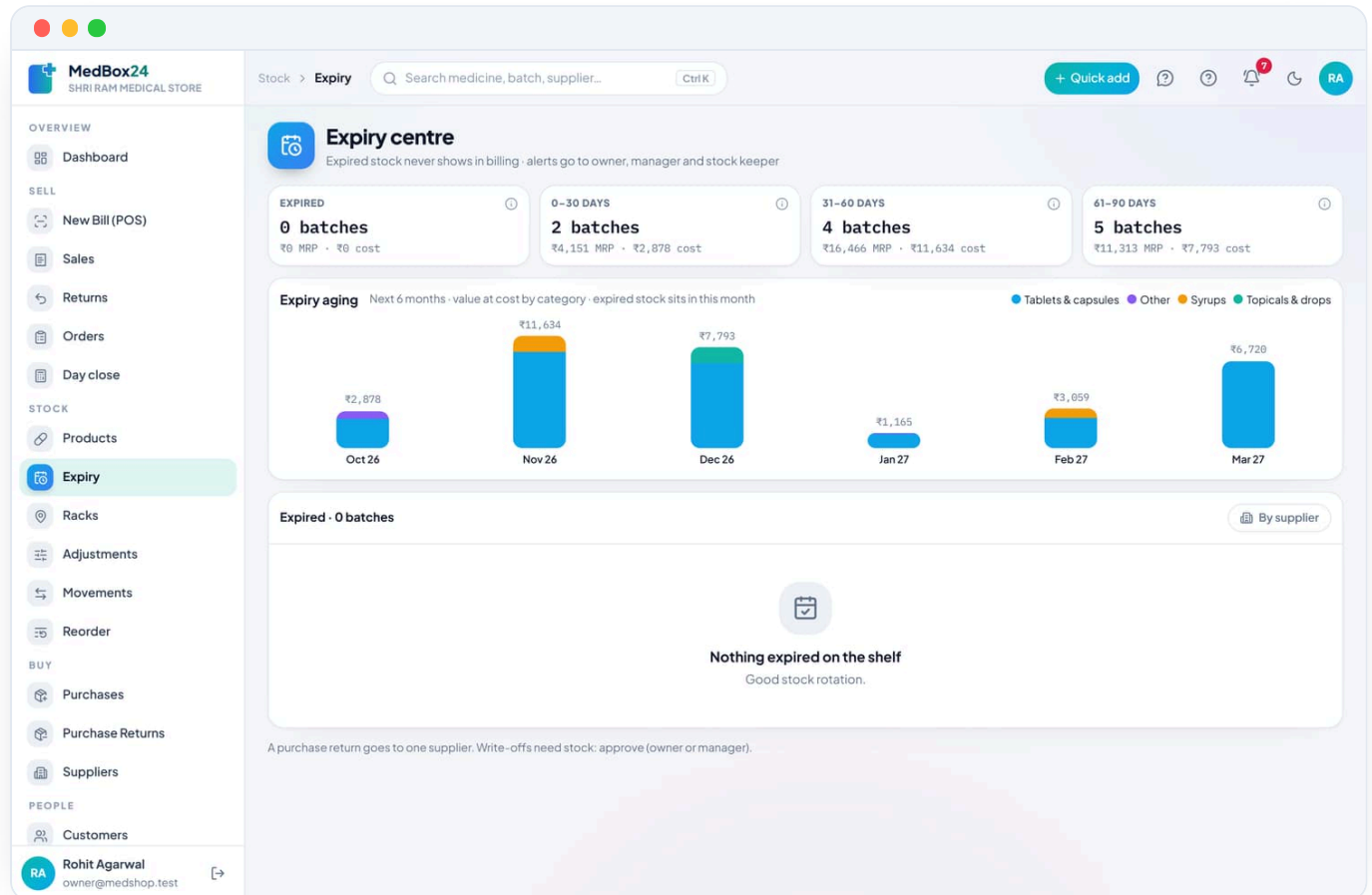
- Pick what it is — tablet strip, capsule, syrup, ointment, injection, loose, chocolate, drink, baby care, device.
- Name, company, GST rate and schedule; the pack (e.g. 1 BOX = 10 STRIP = 150 TABLET) is set for you.
- Add the first batch: batch number, expiry (MM/YY), quantity, MRP and rate.
- Optional details (salt, HSN, barcode, rack, minimum price) are under “More details”.

Tell the customer

- A pharmacy also sells chocolates, drinks and devices — all of them work, with or without expiry.

Expiry centre

Where: Stock → Expiry



What it does

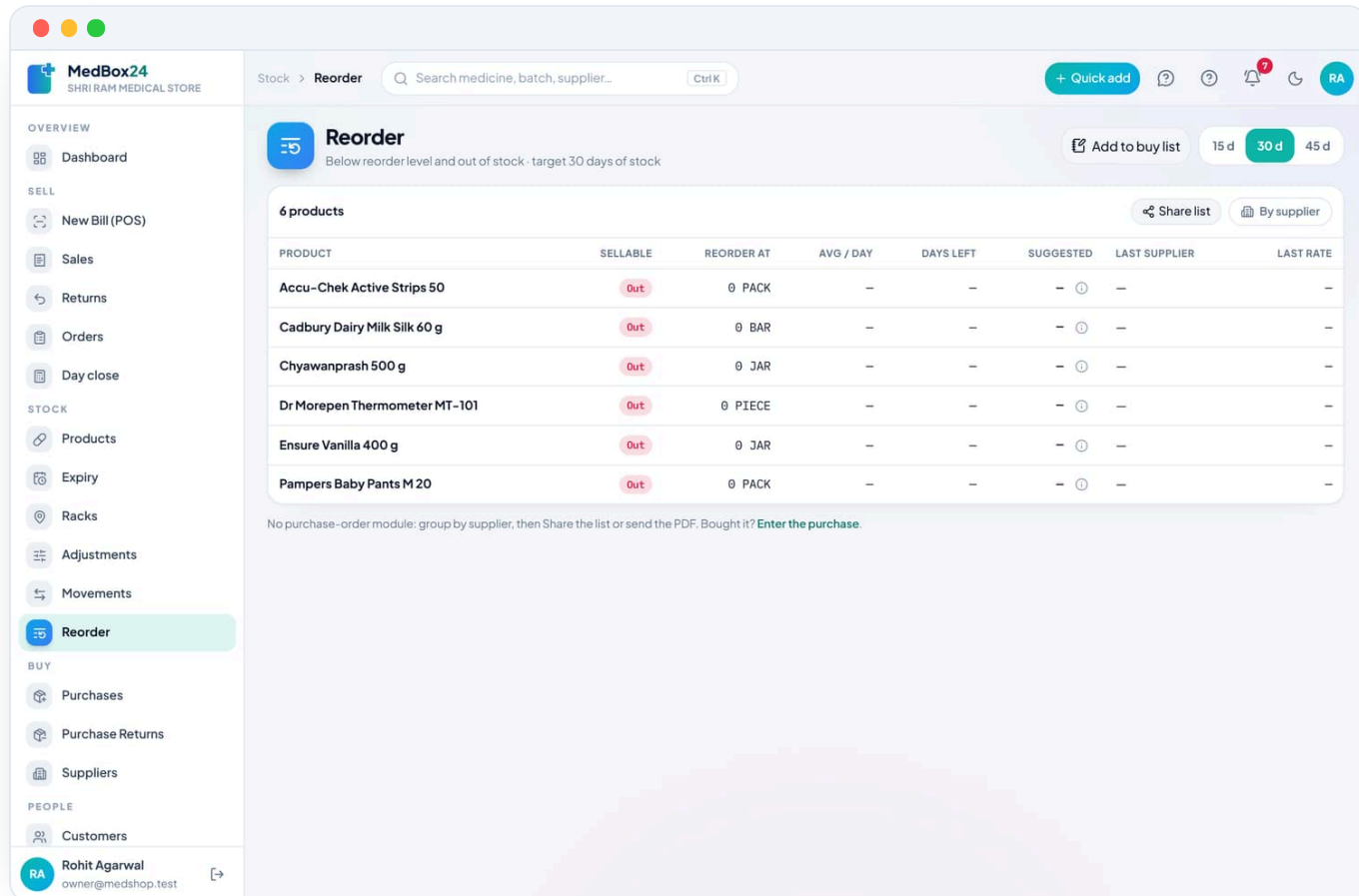
- Batches that are expired, or expire in 0-30, 31-60 and 61-90 days, with value at MRP and at cost.
- Expiry aging chart by month; view by supplier or by category.
- Expired stock never shows in billing.
- Send near-expiry stock back to the supplier (purchase return) or write it off with approval.

Tell the customer

- “Expired medicine is lost money. MedBox24 shows it 90 days early, so you can return it in time.”

Reorder

Where: Stock → Reorder



The screenshot shows the MedBox24 Reorder interface. The left sidebar contains navigation links for Overview, Sell, Stock, Buy, and People. The main content area displays a list of 6 products that are out of stock or below the reorder level. Each product row includes the product name, sellable status (Out), reorder quantity, average daily usage, days left, suggested quantity, last supplier, and last rate. A note at the bottom of the product list suggests grouping by supplier and sharing the list or sending a PDF.

PRODUCT	SELLABLE	REORDER AT	AVG / DAY	DAYS LEFT	SUGGESTED	LAST SUPPLIER	LAST RATE
Accu-Chek Active Strips 50	Out	0 PACK	—	—	— ①	—	—
Cadbury Dairy Milk Silk 60 g	Out	0 BAR	—	—	— ①	—	—
Chyawanprash 500 g	Out	0 JAR	—	—	— ①	—	—
Dr Morepen Thermometer MT-101	Out	0 PIECE	—	—	— ①	—	—
Ensure Vanilla 400 g	Out	0 JAR	—	—	— ①	—	—
Pampers Baby Pants M 20	Out	0 PACK	—	—	— ①	—	—

No purchase-order module: group by supplier, then Share the list or send the PDF. Bought it? [Enter the purchase](#).

What it does

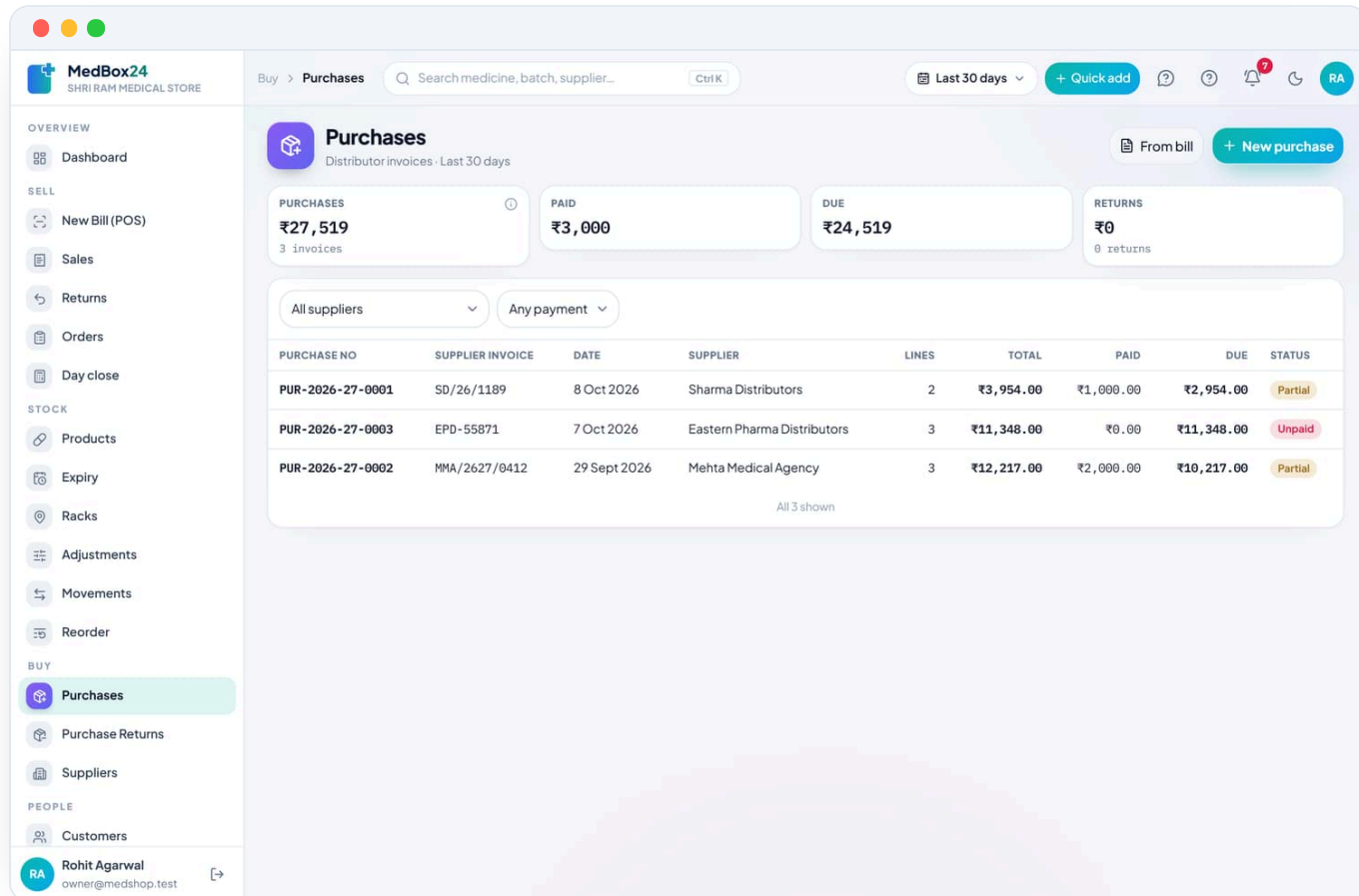
- Products below their reorder level or out of stock.
- Suggested quantity for about 30 days of sale, and the last supplier.
- Add to a buy list and share it with the supplier.

Tell the customer

- No more “sorry, out of stock” for regular medicines.

Purchases

Where: Buy → Purchases



The screenshot shows the MedBox24 interface for the 'Purchases' section. The left sidebar contains navigation links for Overview, Sell, Stock, and Buy. The main area displays a summary of purchases for the last 30 days, including a table of purchase invoices with columns for Purchase No, Supplier Invoice, Date, Supplier, Lines, Total, Paid, Due, and Status. The summary shows a total of ₹27,519 in purchases, ₹3,000 paid, and ₹24,519 due. The table lists three invoices from different suppliers: Sharma Distributors, Eastern Pharma Distributors, and Mehta Medical Agency.

PURCHASE NO	SUPPLIER INVOICE	DATE	SUPPLIER	LINES	TOTAL	PAID	DUE	STATUS
PUR-2026-27-0001	SD/26/1189	8 Oct 2026	Sharma Distributors	2	₹3,954.00	₹1,000.00	₹2,954.00	Partial
PUR-2026-27-0003	EPD-55871	7 Oct 2026	Eastern Pharma Distributors	3	₹11,348.00	₹0.00	₹11,348.00	Unpaid
PUR-2026-27-0002	MMA/2627/0412	29 Sept 2026	Mehta Medical Agency	3	₹12,217.00	₹2,000.00	₹10,217.00	Partial

What it does

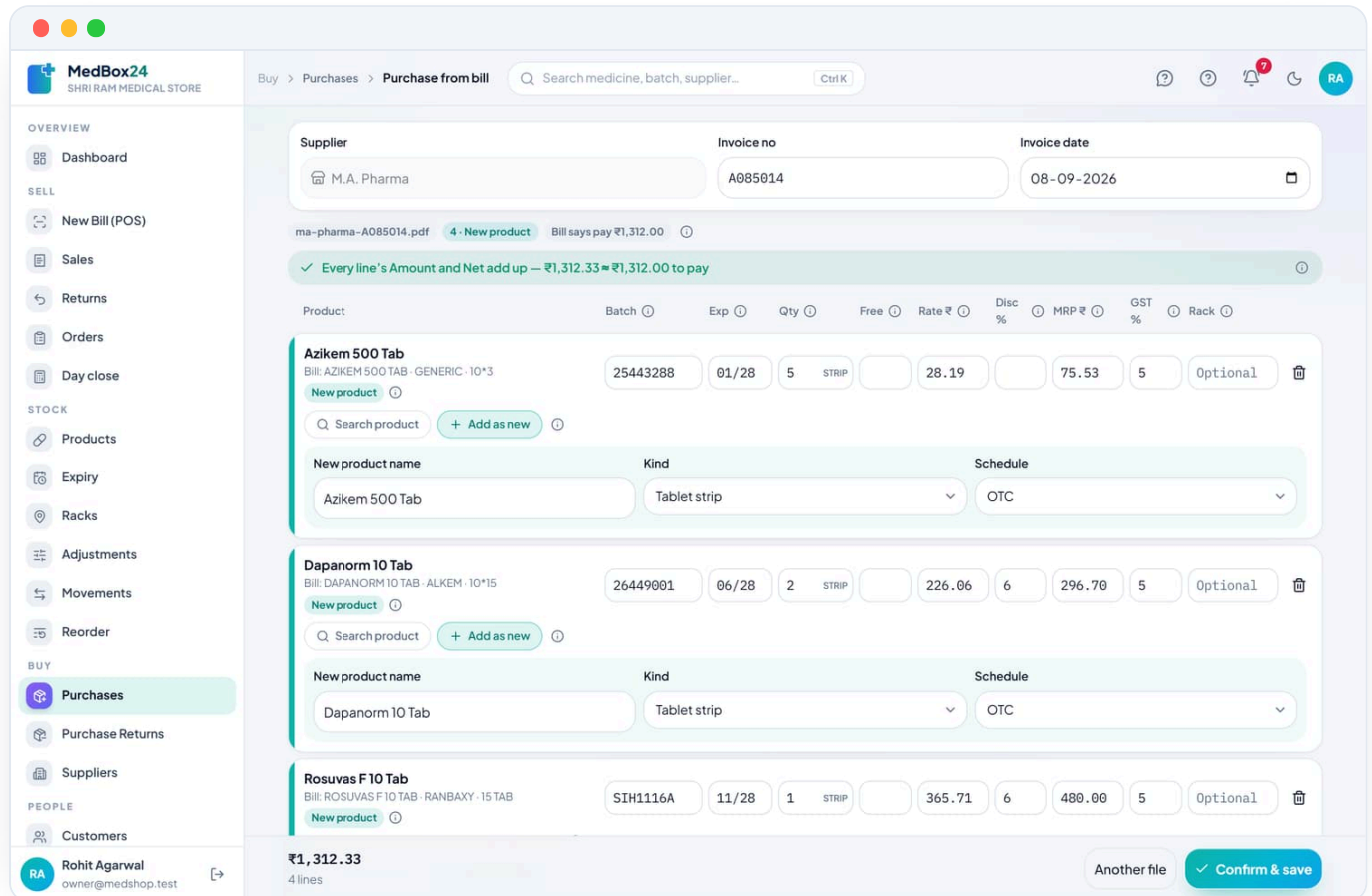
- Every purchase with supplier, invoice number, date, total, paid and due.
- Totals: purchased, paid, due and returns for the period.
- Two ways to add a purchase: type it, or upload the supplier's bill ("From bill").

Tell the customer

- Supplier dues are always clear — what to pay, and when.

Purchase from the supplier's bill

Where: Buy → Purchases → From bill



Supplier M.A. Pharma **Invoice no** A085014 **Invoice date** 08-09-2026

ma-pharma-A085014.pdf 4 · New product Bill says pay ₹1,312.00

✓ Every line's Amount and Net add up — ₹1,312.33 = ₹1,312.00 to pay

Product	Batch	Exp	Qty	Free	Rate	Disc %	MRP ₹	GST %	Rack
Azikem 500 Tab Bill: AZIKEM 500 TAB · GENERIC · 10*3 New product	25443288	01/28	5	STRIP	28.19		75.53	5	Optional
Dapanorm 10 Tab Bill: DAPANORM 10 TAB · ALKEM · 10*15 New product	26449001	06/28	2	STRIP	226.06	6	296.70	5	Optional
Rosuvas F 10 Tab Bill: ROSUVAS F 10 TAB · RANBAXY · 15 TAB New product	SIH1116A	11/28	1	STRIP	365.71	6	480.00	5	Optional

₹1,312.33
4 lines

Another file **Confirm & save**

What it does

- Choose the supplier and upload their bill: PDF, Excel or Word.
- Every line fills in: product, batch, expiry, quantity, free quantity, rate, MRP, discount and GST.
- New products and new batches are marked; match a line to an existing product in one tap.
- A photo or a scanned bill can be read with AI (uses AI coins).
- Check the lines, then “Confirm & save” — stock and supplier dues update together.

Tell the customer

- “Entering a 30-line purchase bill by hand takes half an hour. Here it takes a minute.”

Suppliers

Where: Buy → Suppliers


MedBox24
SHRI RAM MEDICAL STORE

Buy > Suppliers

Ctrl K

+ Quick add
?
?
🔔 7
🔄
RA

Suppliers
Distributors, dues and credit terms

+ Add supplier

SUPPLIERS

6

TOTAL DUE

₹24,519

DUE THIS WEEK

₹0

incl. overdue

OVERDUE

₹0

Supplier-wise purchase
Last 90 days - how much you depend on each distributor

Mehta Medical Agency

₹12,217 · 44%

Eastern Pharma Distributors

₹11,348 · 41%

Sharma Distributors

₹3,954 · 14%

SUPPLIER	CONTACT	PHONE	GSTIN	CREDIT DAYS	DUE	OLDEST UNPAID	LAST PURCHASE
Eastern Pharma Distributors	—	98300 77120	—	30	₹11,348.00	7 Oct 2026	11 Oct
Mehta Medical Agency	—	98312 40011	—	21	₹10,217.00	29 Sept 2026	11 Oct
Sharma Distributors	Anil Sharma	98311 22334	19ABCDE1234F125	30	₹2,954.00	8 Oct 2026	11 Oct
M.A. Pharma	—	98360 90271	—	15	—	—	—
Kolkata Surgicals	—	98361 55203	—	7	—	—	—
Gupta Pharma	—	98311 99887	—	15	—	—	—

All 6 shown

OVERVIEW

Dashboard

SELL

New Bill (POS)

Sales

Returns

Orders

Day close

STOCK

Products

Expiry

Racks

Adjustments

Movements

Reorder

BUY

Purchases

Purchase Returns

Suppliers

PEOPLE

Customers

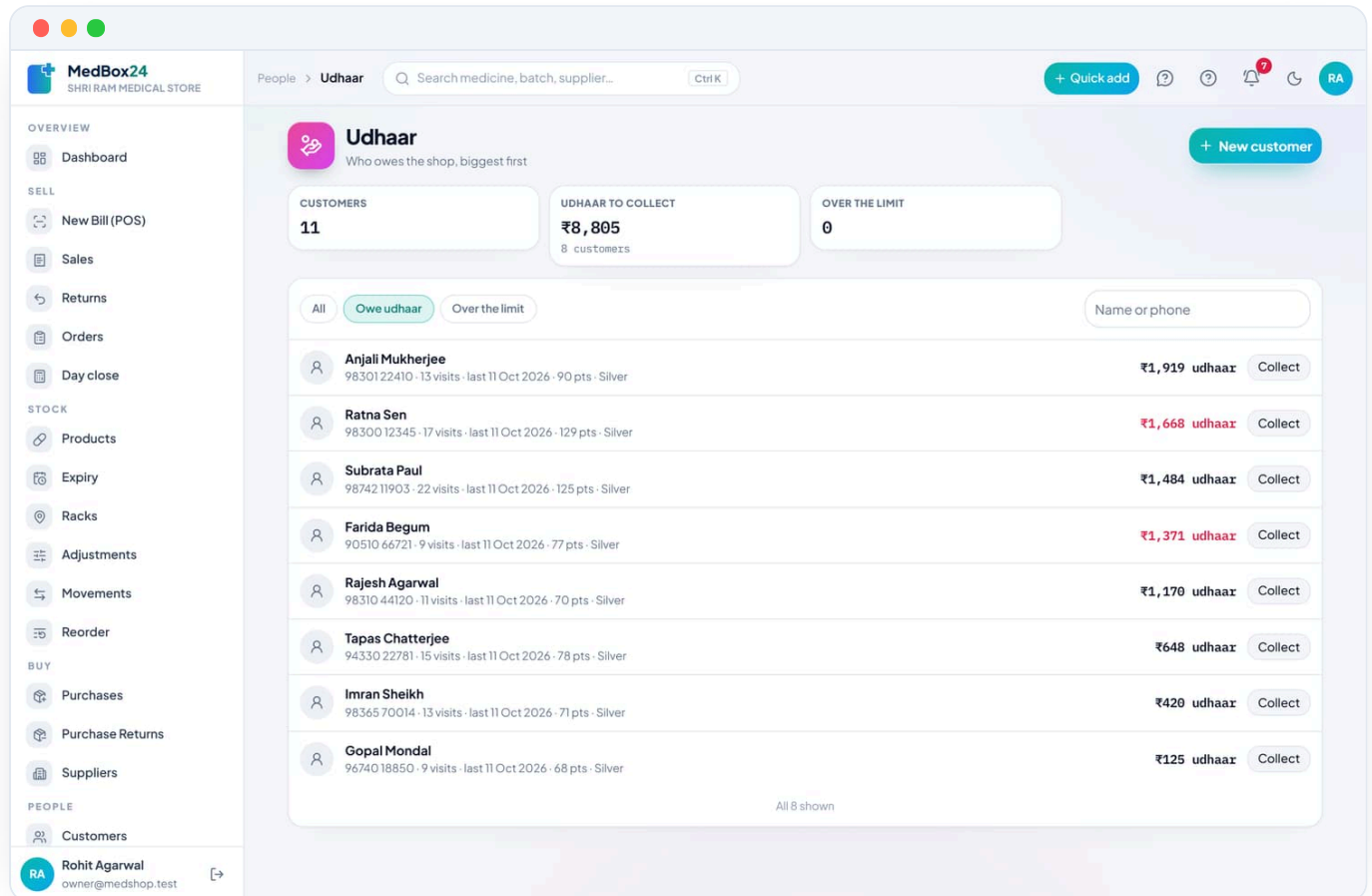
RA Rohit Agarwal
owner@medshop.test

What it does

- Every supplier with contact, GSTIN, credit days, amount due and overdue.
- Supplier-wise purchase chart for the period.
- Open a supplier for their ledger, payments and returns.

Udhaar (customer credit)

Where: People → Udhaar



The screenshot shows the MedBox24 interface for managing customer credit (Udhaar). The sidebar on the left contains navigation options under 'OVERVIEW', 'SELL', 'STOCK', 'BUY', and 'PEOPLE'. The main area displays the 'Udhaar' section for 'SHRI RAM MEDICAL STORE'. It includes a search bar, a '+ Quick add' button, and a '+ New customer' button. Below these are three summary cards: 'CUSTOMERS' (11), 'UDHAAR TO COLLECT' (₹8,805), and 'OVER THE LIMIT' (0). A table lists 8 customers with their names, phone numbers, visit history, and current credit balance. Each row has a 'Collect' button. The table is filtered by 'Owe udhaar' and shows all 8 customers.

Customer Name	Phone Number	Visit History	Current Balance	Action
Anjali Mukherjee	98301 22410	13 visits - last 11 Oct 2026 - 90 pts - Silver	₹1,919 udhaar	Collect
Ratna Sen	98300 12345	17 visits - last 11 Oct 2026 - 129 pts - Silver	₹1,668 udhaar	Collect
Subrata Paul	98742 11903	22 visits - last 11 Oct 2026 - 125 pts - Silver	₹1,484 udhaar	Collect
Farida Begum	90510 66721	9 visits - last 11 Oct 2026 - 77 pts - Silver	₹1,371 udhaar	Collect
Rajesh Agarwal	98310 44120	11 visits - last 11 Oct 2026 - 70 pts - Silver	₹1,170 udhaar	Collect
Tapas Chatterjee	94330 22781	15 visits - last 11 Oct 2026 - 78 pts - Silver	₹648 udhaar	Collect
Imran Sheikh	98365 70014	13 visits - last 11 Oct 2026 - 71 pts - Silver	₹420 udhaar	Collect
Gopal Mondal	96740 18850	9 visits - last 11 Oct 2026 - 68 pts - Silver	₹125 udhaar	Collect

What it does

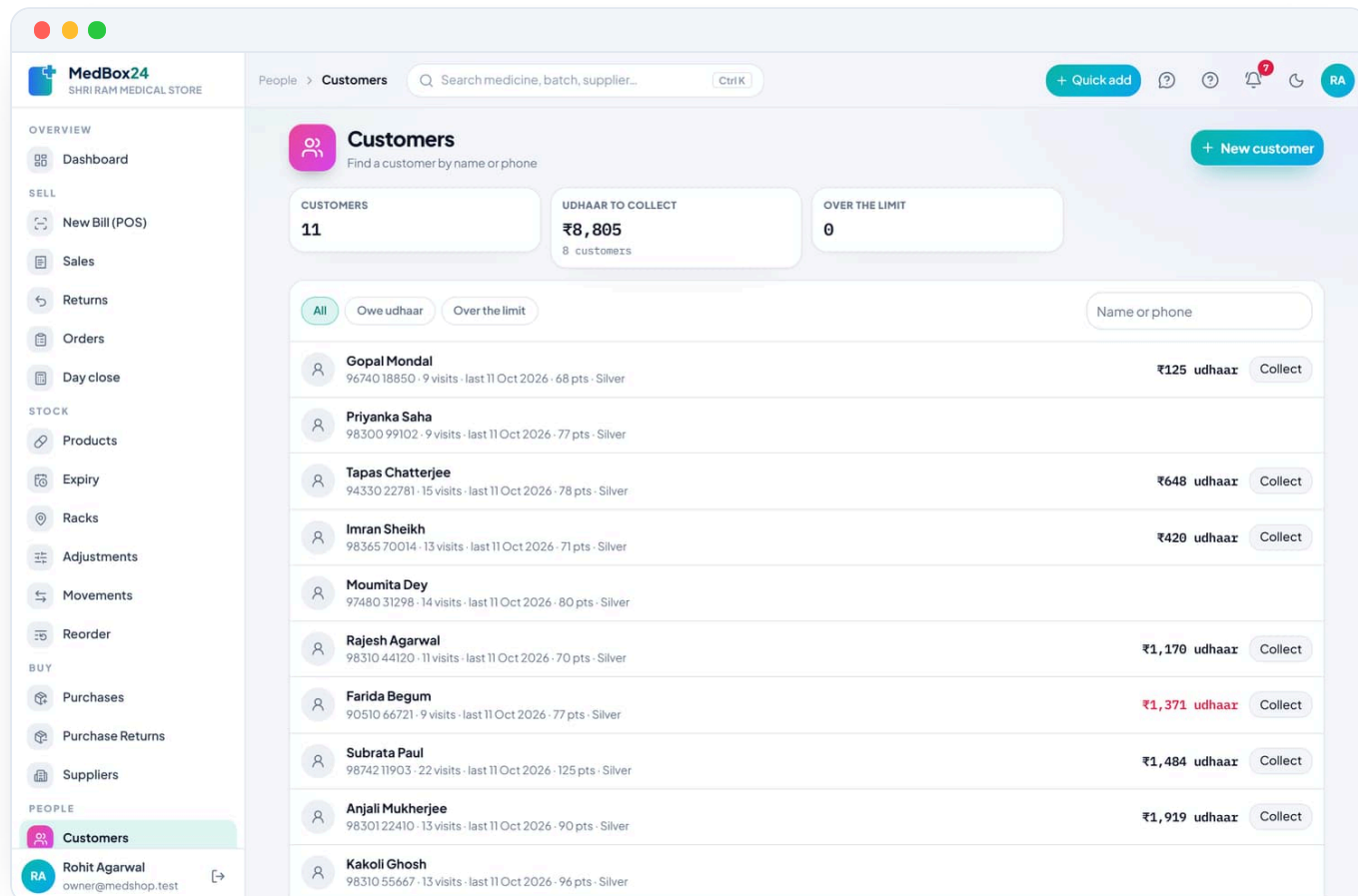
- Every customer who owes money, how much, and since when.
- A credit limit for each customer; billing warns when a bill would cross it.
- “Collect” takes a payment and updates the balance.
- Filters: all, owe udhaar, over the limit.

Tell the customer

- “Udhaar is the biggest leak in a medical store. Here every rupee is on record.”

Customers

Where: People → Customers



MedBox24
SHRI RAM MEDICAL STORE

People > Customers Ctrl K

Customers
Find a customer by name or phone

CUSTOMERS 11 **UDHAAR TO COLLECT** ₹8,805 (8 customers) **OVER THE LIMIT** 0

+ New customer

OVERVIEW
Dashboard

SELL
New Bill (POS)
Sales
Returns
Orders
Day close

STOCK
Products
Expiry
Racks
Adjustments
Movements
Reorder

BUY
Purchases
Purchase Returns
Suppliers

PEOPLE
Customers
Rohit Agarwal
owner@medshop.test

Customers

Name	Phone	Visits	Last Visit	Points	Udhaar	Action
Gopal Mondal	96740 18850	9	last 11 Oct 2026	68 pts	Silver	₹125 udhaar Collect
Priyanka Saha	98300 99102	9	last 11 Oct 2026	77 pts	Silver	
Tapas Chatterjee	94330 22781	15	last 11 Oct 2026	78 pts	Silver	₹648 udhaar Collect
Imran Sheikh	98365 70014	13	last 11 Oct 2026	71 pts	Silver	₹420 udhaar Collect
Moumita Dey	97480 31298	14	last 11 Oct 2026	80 pts	Silver	
Rajesh Agarwal	98310 44120	11	last 11 Oct 2026	70 pts	Silver	₹1,170 udhaar Collect
Farida Begum	90510 66721	9	last 11 Oct 2026	77 pts	Silver	₹1,371 udhaar Collect
Subrata Paul	98742 11903	22	last 11 Oct 2026	125 pts	Silver	₹1,484 udhaar Collect
Anjali Mukherjee	98301 22410	13	last 11 Oct 2026	90 pts	Silver	₹1,919 udhaar Collect
Kakoli Ghosh	98310 55667	13	last 11 Oct 2026	96 pts	Silver	

What it does

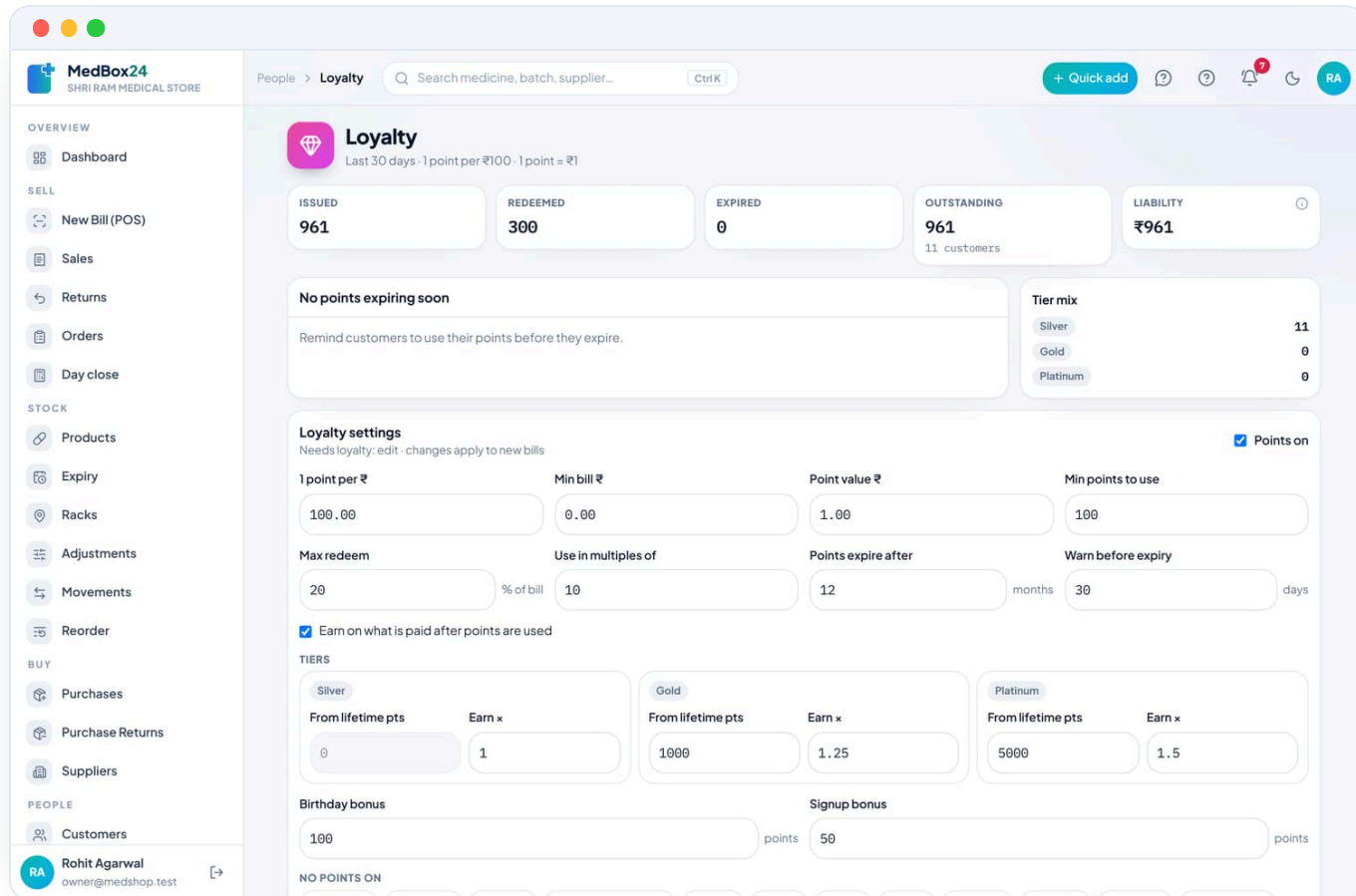
- Customers with phone, visits, last visit, loyalty points and udhaar.
- Open a customer to see every bill and payment.

Tell the customer

- Customer data stays with the shop — MedBox24 never uses or shares it.

Loyalty points

Where: People → Loyalty



The screenshot shows the MedBox24 Loyalty points management interface. The left sidebar contains navigation links for Overview, Sell, Stock, Buy, and People. The main content area displays the Loyalty points dashboard with various settings and statistics.

Loyalty Dashboard:

- ISSUED:** 961
- REDEEMED:** 300
- EXPIRED:** 0
- OUTSTANDING:** 961 (11 customers)
- LIABILITY:** ₹961

No points expiring soon: Remind customers to use their points before they expire.

Loyalty settings: Needs loyalty: edit · changes apply to new bills

- 1 point per ₹:** 100.00
- Min bill ₹:** 0.00
- Point value ₹:** 1.00
- Min points to use:** 100
- Max redeem:** 20 % of bill
- Use in multiples of:** 10
- Points expire after:** 12 months
- Warn before expiry:** 30 days
- ☒ Earn on what is paid after points are used

Tiers:

Tier	From lifetime pts	Earn x
Silver	0	1
Gold	1000	1.25
Platinum	5000	1.5

Birthday bonus: 100 points

Signup bonus: 50 points

Tier mix:

Tier	Count
Silver	11
Gold	0
Platinum	0

NO POINTS ON:

What it does

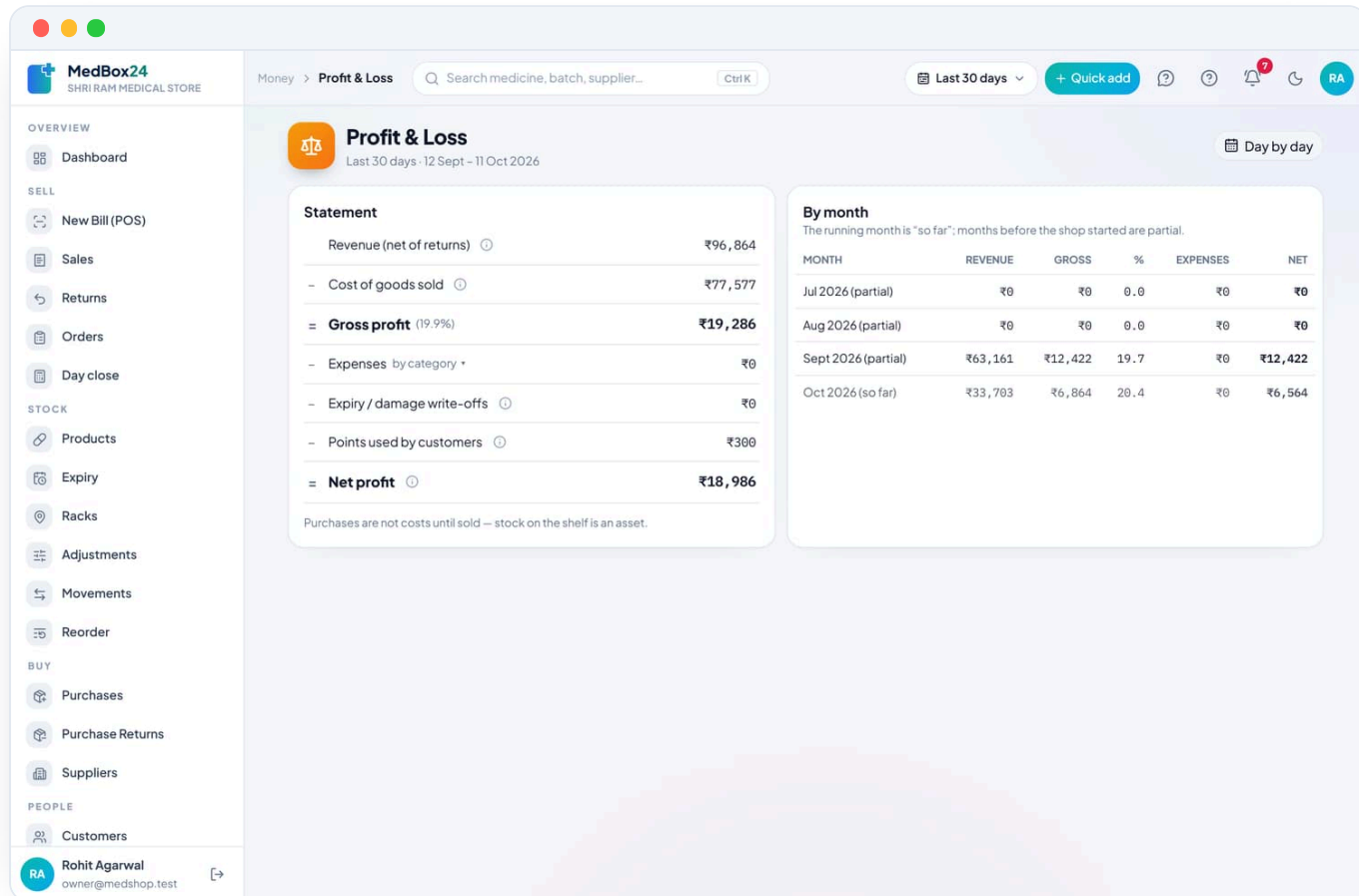
- The owner sets the rules: points per ₹ spent, value of a point, how much of a bill points can pay, and expiry.
- Tiers (Silver, Gold, Platinum), birthday and signup bonus.
- Points issued, redeemed, expired and outstanding.

Tell the customer

- Loyalty brings regular customers back to the same shop.

Profit and loss

Where: Money → Profit & Loss



MedBox24
SHRI RAM MEDICAL STORE

Money > Profit & Loss

Search medicine, batch, supplier... Ctrl K

Last 30 days + Quick add

Profit & Loss
Last 30 days · 12 Sept - 11 Oct 2026

Day by day

Statement

Revenue (net of returns)	₹96,864
- Cost of goods sold	₹77,577
= Gross profit (19.9%)	₹19,286
- Expenses by category	₹0
- Expiry / damage write-offs	₹0
- Points used by customers	₹300
= Net profit	₹18,986

Purchases are not costs until sold — stock on the shelf is an asset.

By month
The running month is "so far"; months before the shop started are partial.

MONTH	REVENUE	GROSS	%	EXPENSES	NET
Jul 2026 (partial)	₹0	₹0	0.0	₹0	₹0
Aug 2026 (partial)	₹0	₹0	0.0	₹0	₹0
Sept 2026 (partial)	₹63,161	₹12,422	19.7	₹0	₹12,422
Oct 2026 (so far)	₹33,703	₹6,864	20.4	₹0	₹6,564

OVERVIEW

- Dashboard

SELL

- New Bill (POS)
- Sales
- Returns
- Orders
- Day close

STOCK

- Products
- Expiry
- Racks
- Adjustments
- Movements
- Reorder

BUY

- Purchases
- Purchase Returns
- Suppliers

PEOPLE

- Customers

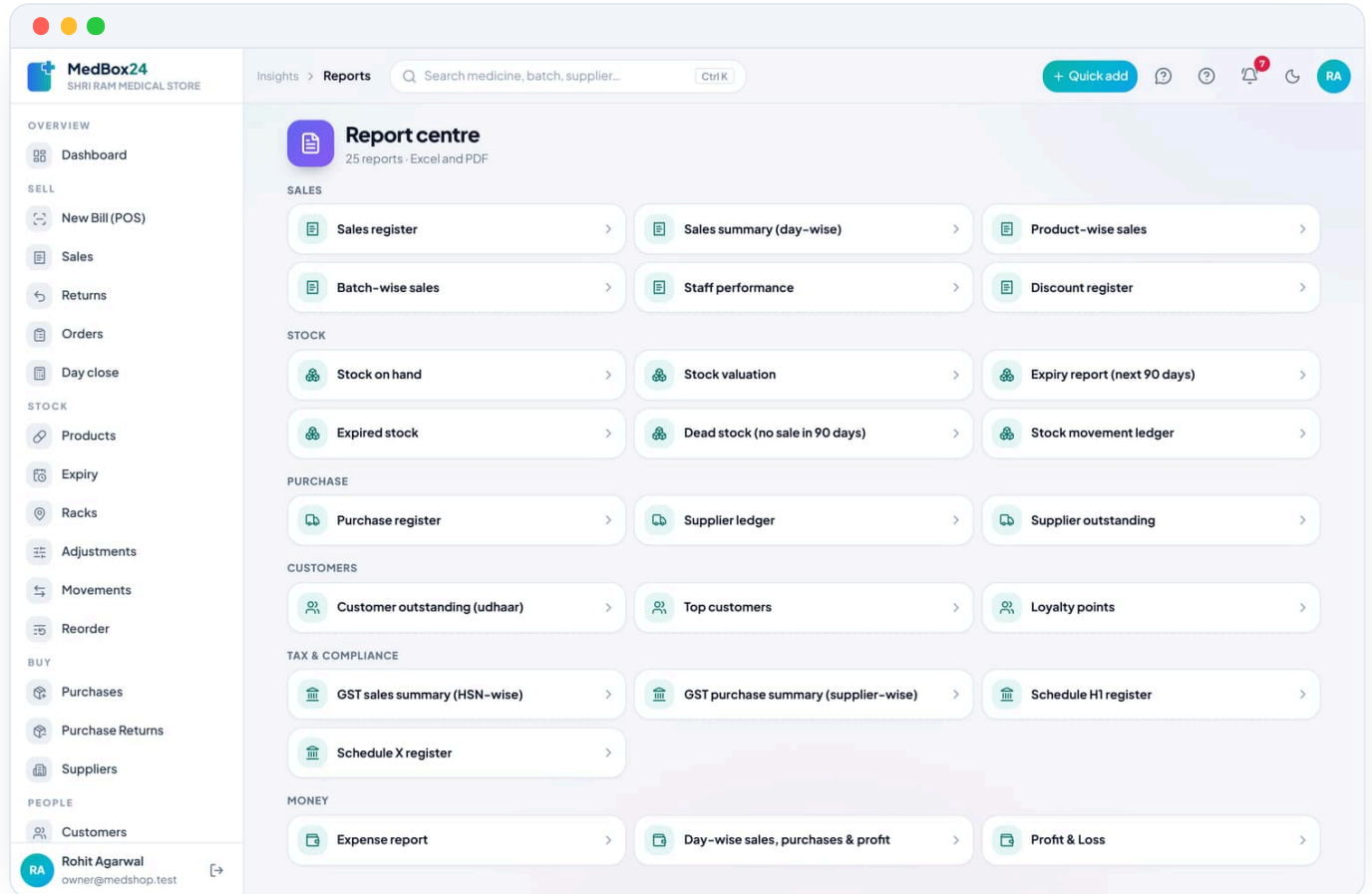
RA Rohit Agarwal
owner@medshop.test

What it does

- Revenue, cost of goods sold, gross profit, expenses and net profit for any period.
- Month-by-month table with margin.

Reports

Where: Insights → Reports



MedBox24
SHRI RAM MEDICAL STORE

Insights > Reports Ctrl K

+ Quick add ? ? ? ? ? RA

Report centre
25 reports · Excel and PDF

SALES

- Sales register
- Sales summary (day-wise)
- Product-wise sales
- Batch-wise sales
- Staff performance
- Discount register

STOCK

- Stock on hand
- Stock valuation
- Expiry report (next 90 days)
- Expired stock
- Dead stock (no sale in 90 days)
- Stock movement ledger

PURCHASE

- Purchase register
- Supplier ledger
- Supplier outstanding

CUSTOMERS

- Customer outstanding (udhaar)
- Top customers
- Loyalty points

TAX & COMPLIANCE

- GST sales summary (HSN-wise)
- GST purchase summary (supplier-wise)
- Schedule H1 register
- Schedule X register

MONEY

- Expense report
- Day-wise sales, purchases & profit
- Profit & Loss

OVERVIEW

- Dashboard

SELL

- New Bill (POS)
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- Day close

STOCK

- Products
- Expiry
- Racks
- Adjustments
- Movements
- Reorder

BUY

- Purchases
- Purchase Returns
- Suppliers

PEOPLE

- Customers

RA Rohit Agarwal
owner@medshop.test

What it does

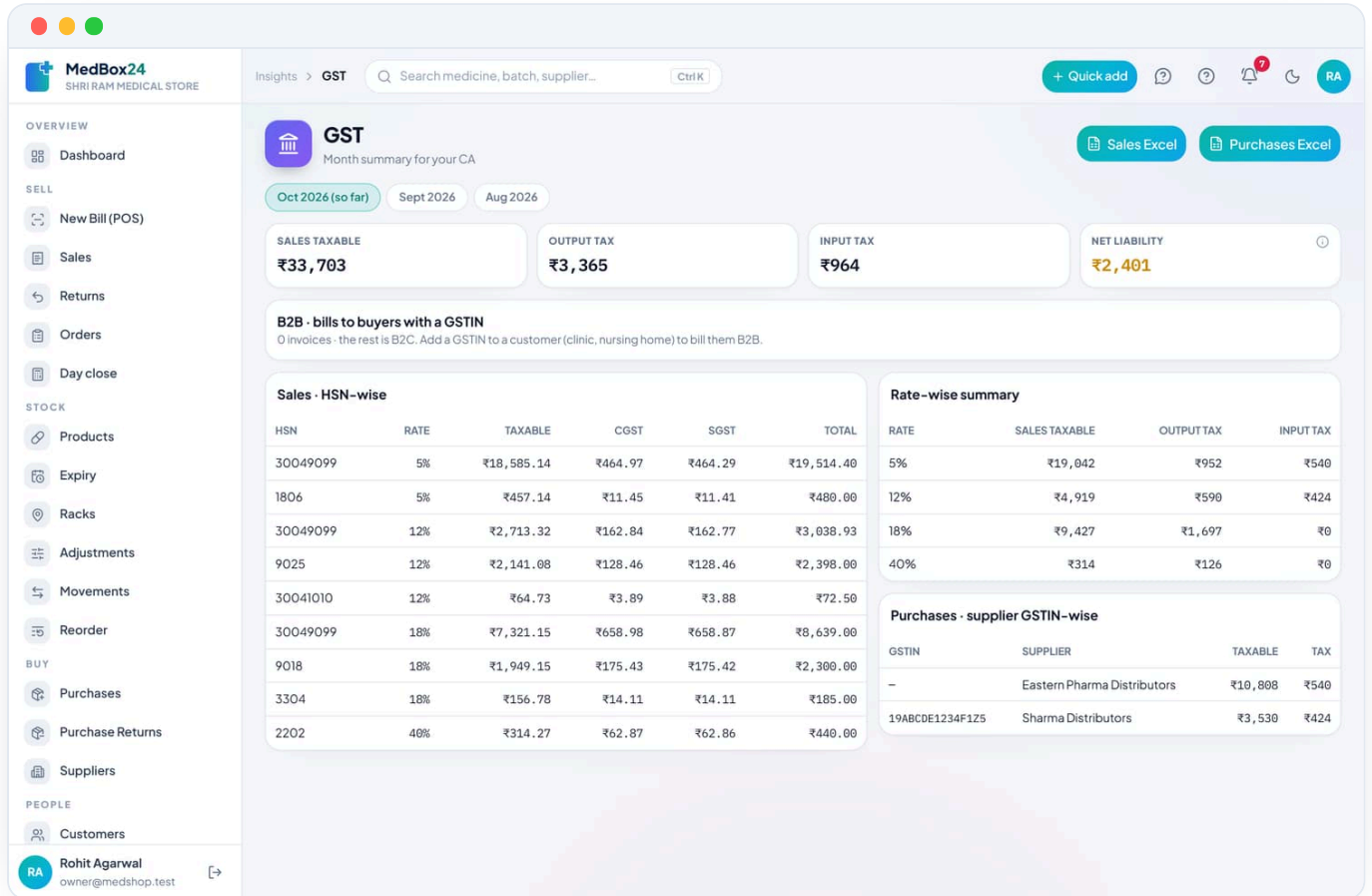
- More than 20 reports: sales register, day-wise summary, product-wise and batch-wise sales, staff performance, discount register, stock on hand, stock valuation, expiry, dead stock, stock ledger, purchase register, supplier ledger, customer udhaar, loyalty, GST, Schedule H1 and X registers, expenses and P&L.
- Any dates; download as Excel or PDF.

Tell the customer

- “Your CA gets everything in Excel — no more registers.”

GST

Where: Insights → GST



MedBox24
SHRI RAM MEDICAL STORE

Insights > GST Ctrl K

GST
Month summary for your CA

Oct 2026 (so far) Sept 2026 Aug 2026

SALES TAXABLE
₹33,703

OUTPUT TAX
₹3,365

INPUT TAX
₹964

NET LIABILITY
₹2,401

B2B - bills to buyers with a GSTIN
0 invoices - the rest is B2C. Add a GSTIN to a customer (clinic, nursing home) to bill them B2B.

Sales - HSN-wise

HSN	RATE	TAXABLE	CGST	SGST	TOTAL
30049099	5%	₹18,585.14	₹464.97	₹464.29	₹19,514.40
1806	5%	₹457.14	₹11.45	₹11.41	₹480.00
30049099	12%	₹2,713.32	₹162.84	₹162.77	₹3,038.93
9025	12%	₹2,141.08	₹128.46	₹128.46	₹2,398.00
30041010	12%	₹64.73	₹3.89	₹3.88	₹72.50
30049099	18%	₹7,321.15	₹658.98	₹658.87	₹8,639.00
9018	18%	₹1,949.15	₹175.43	₹175.42	₹2,300.00
3304	18%	₹156.78	₹14.11	₹14.11	₹185.00
2202	40%	₹314.27	₹62.87	₹62.86	₹440.00

Rate-wise summary

RATE	SALES TAXABLE	OUTPUT TAX	INPUT TAX
5%	₹19,042	₹952	₹540
12%	₹4,919	₹590	₹424
18%	₹9,427	₹1,697	₹0
40%	₹314	₹126	₹0

Purchases - supplier GSTIN-wise

GSTIN	SUPPLIER	TAXABLE	TAX
-	Eastern Pharma Distributors	₹10,808	₹540
19ABCDE1234F1Z5	Sharma Distributors	₹3,530	₹424

OVERVIEW
Dashboard

SELL
New Bill (POS)
Sales
Returns
Orders
Day close

STOCK
Products
Expiry
Racks
Adjustments
Movements
Reorder

BUY
Purchases
Purchase Returns
Suppliers

PEOPLE
Customers

RA Rohit Agarwal
owner@medshop.test

What it does

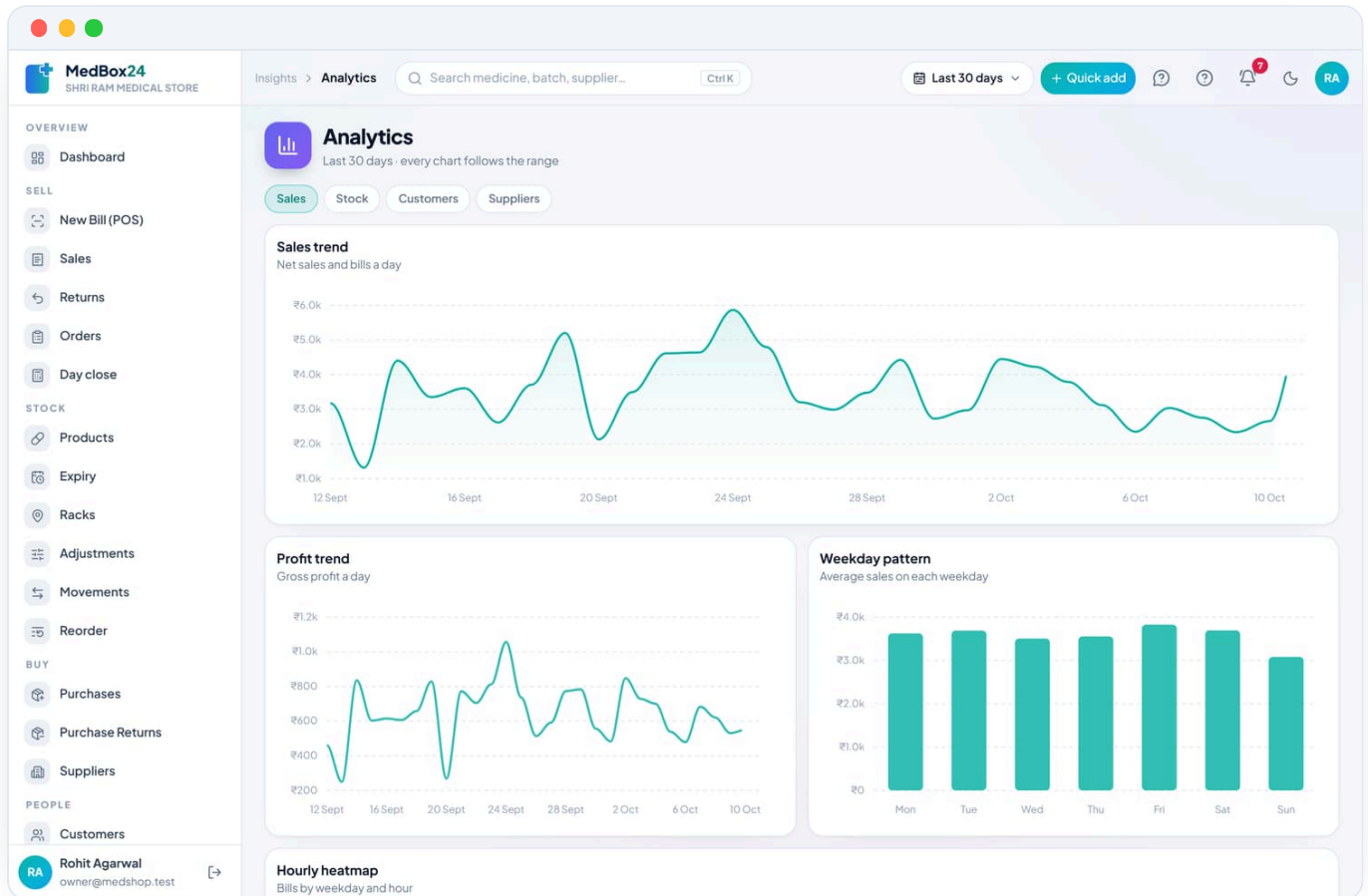
- Sales taxable value, output tax, input tax and net liability for the month.
- HSN-wise sales, rate-wise summary, B2B bills to buyers with a GSTIN, and supplier GSTIN-wise purchases.
- Sales and purchases as Excel for filing.

Tell the customer

- MedBox24 prepares the numbers; the shop or its CA files the return.

Analytics

Where: Insights → Analytics

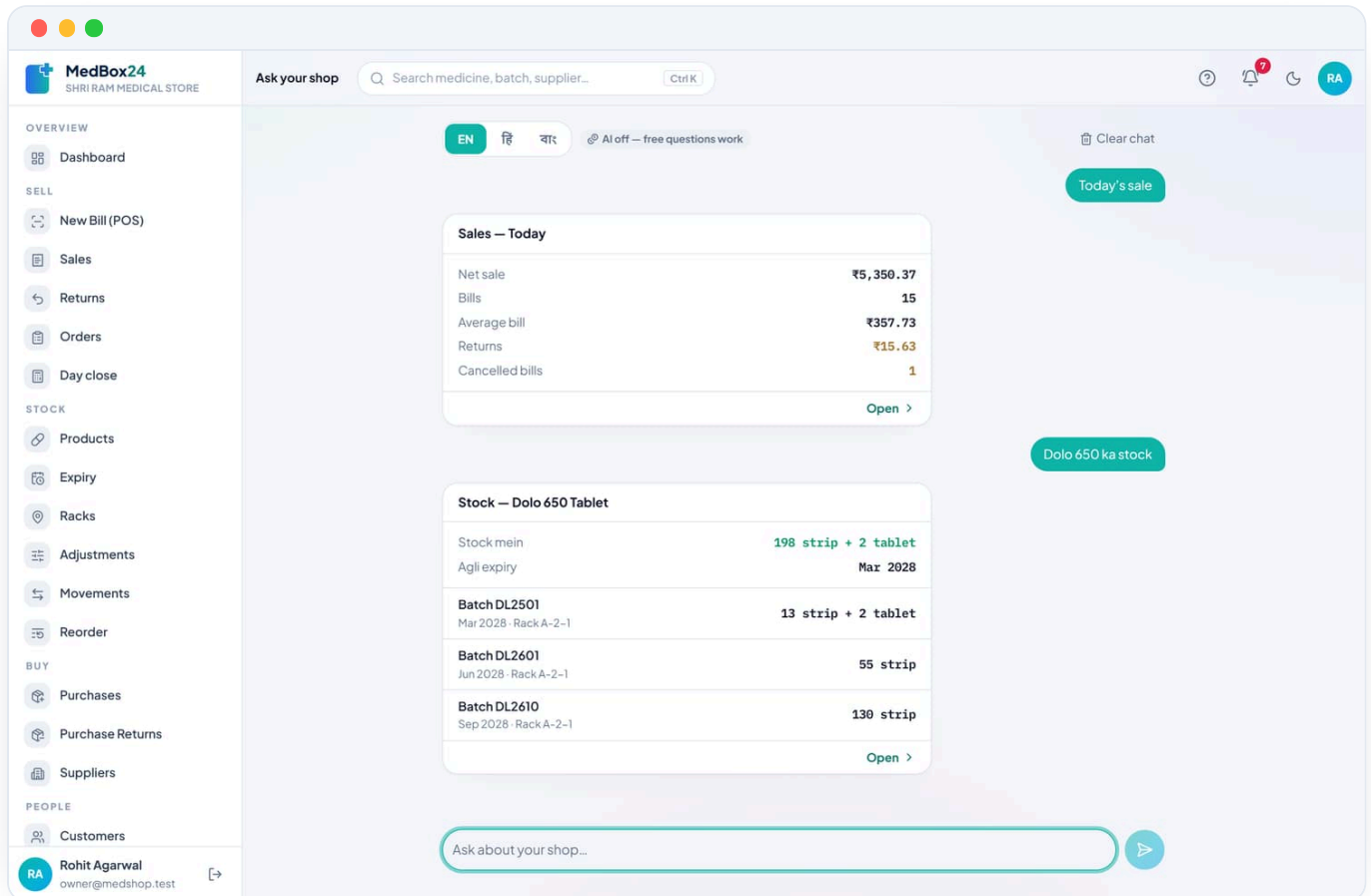


What it does

- Sales and profit trends, weekday pattern and an hourly heatmap.
- Tabs for sales, stock, customers and suppliers.

Ask your shop

Where: Top bar → Ask your shop



MedBox24
SHRI RAM MEDICAL STORE

Ask your shop Ctrl K

EN हि बा AI off — free questions work

Clear chat

Today's sale

Sales — Today

Net sale	₹5,350.37
Bills	15
Average bill	₹357.73
Returns	₹15.63
Cancelled bills	1

Open >

Stock — Dolo 650 Tablet

Stock mein	198 strip + 2 tablet
Agli expiry	Mar 2028
Batch DL2501	13 strip + 2 tablet
Mar 2028 · Rack A-2-1	
Batch DL2601	55 strip
Jun 2028 · Rack A-2-1	
Batch DL2610	130 strip
Sep 2028 · Rack A-2-1	

Open >

Dolo 650 ka stock

Ask about your shop...

OVERVIEW

- Dashboard

SELL

- New Bill (POS)
- Sales
- Returns
- Orders
- Day close

STOCK

- Products
- Expiry
- Racks
- Adjustments
- Movements
- Reorder

BUY

- Purchases
- Purchase Returns
- Suppliers

PEOPLE

- Customers

RA Rohit Agarwal
owner@medshop.test

What it does

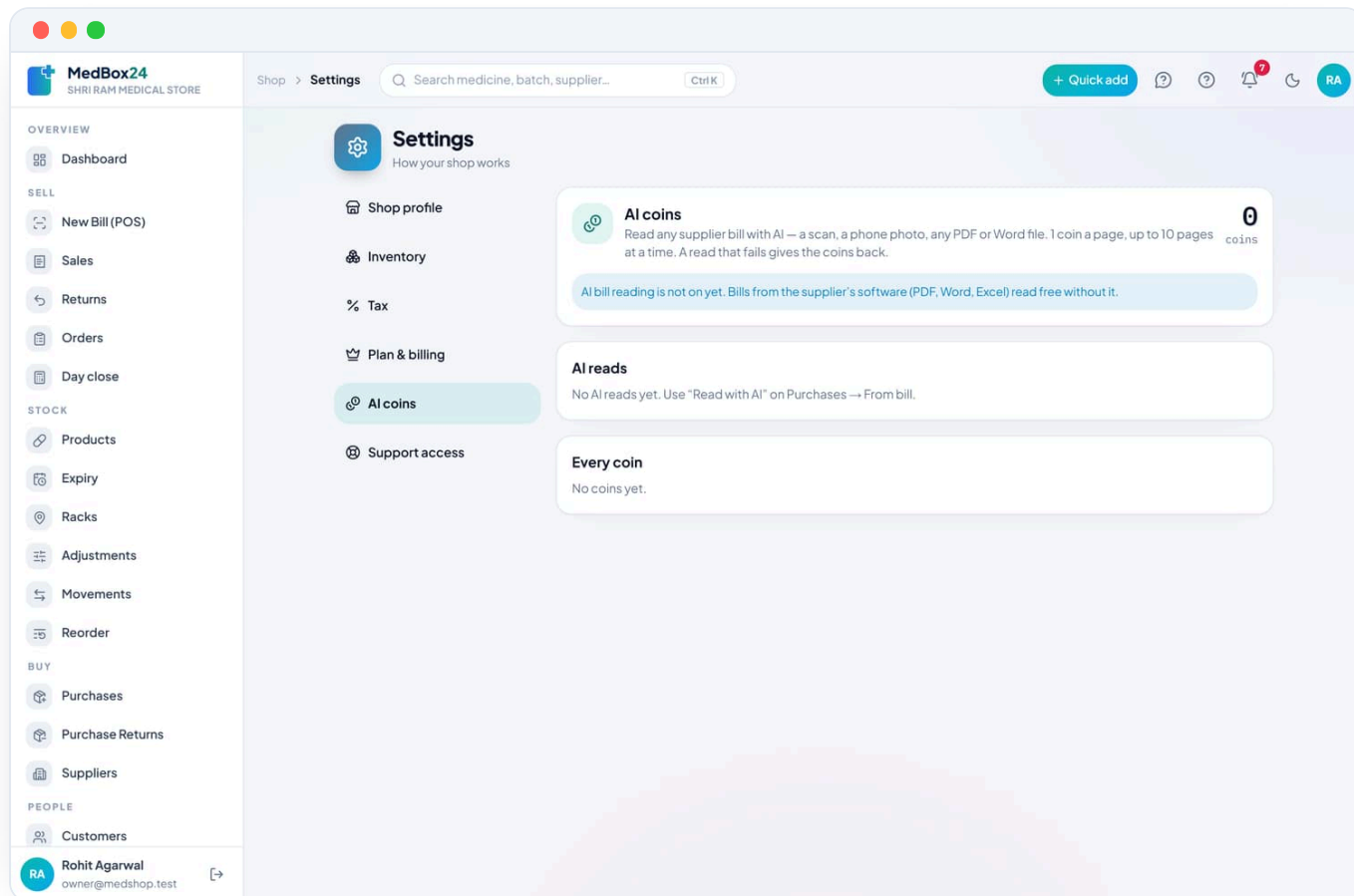
- Ask in English, Hindi or Bengali: “today’s sale”, “Dolo 650 ka stock”, “udhaar kitna hai”.
- Common questions are answered free from the shop’s own records.
- AI answers are optional: only the owner can turn them on, and every AI question is logged with who asked and when.
- Every answer has an “Open” link to the screen it came from.

Tell the customer

- “Even a new staff member can find stock by just asking.”

AI coins

Where: Shop → Settings → AI coins



What it does

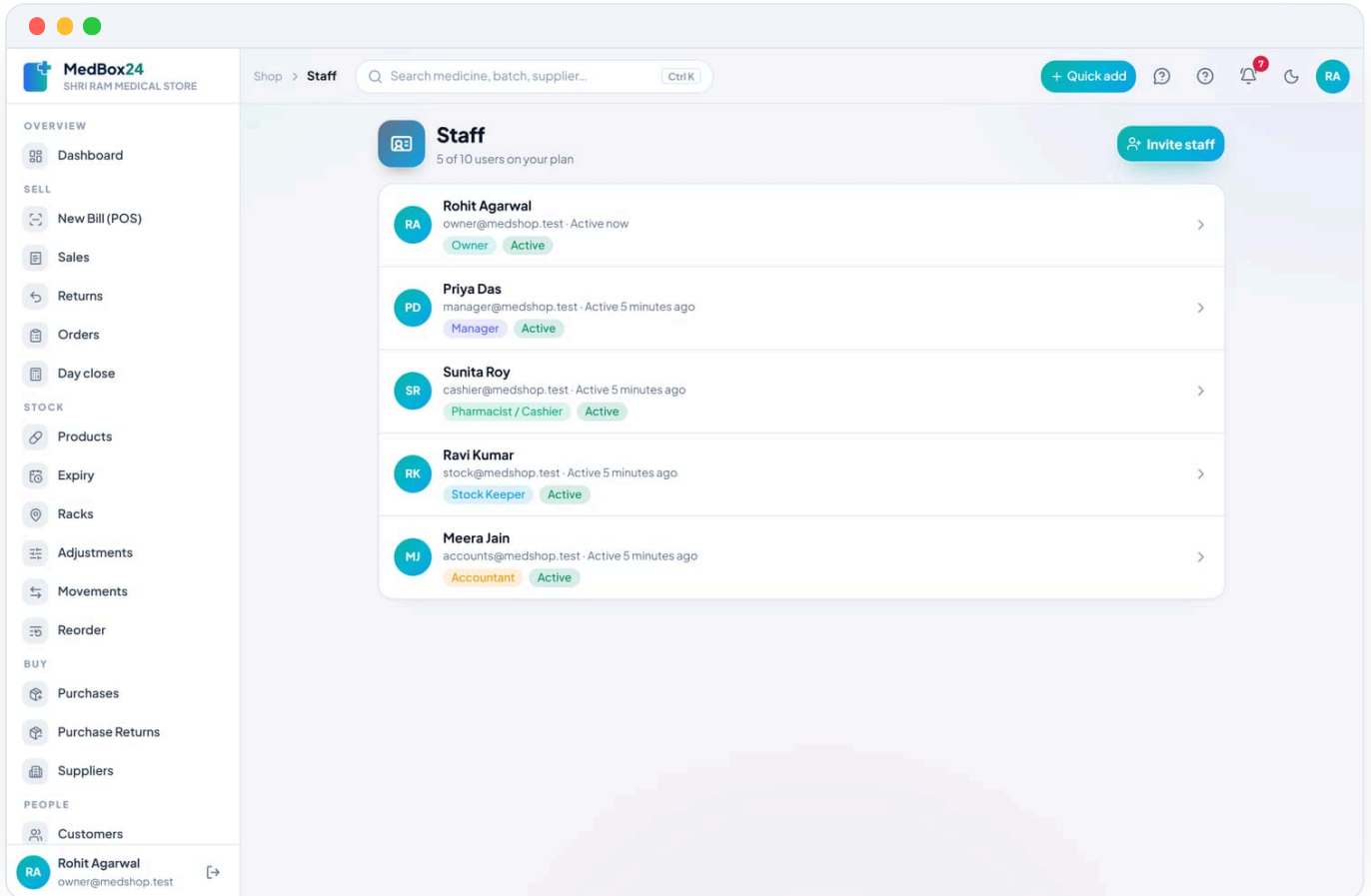
- AI reading of supplier bill photos and AI answers use coins.
- The owner sees coins left, what each read cost, and the history.

Tell the customer

- AI is optional — everything else works without it.

Staff

Where: Shop → Staff



MedBox24
SHRI RAM MEDICAL STORE

Shop > Staff

Search medicine, batch, supplier... CtrlK

+ Quick add

RA

Staff
5 of 10 users on your plan

Invite staff

RA	Rohit Agarwal owner@medshop.test - Active now Owner Active	>
PD	Priya Das manager@medshop.test - Active 5 minutes ago Manager Active	>
SR	Sunita Roy cashier@medshop.test - Active 5 minutes ago Pharmacist / Cashier Active	>
RK	Ravi Kumar stock@medshop.test - Active 5 minutes ago Stock Keeper Active	>
MJ	Meera Jain accounts@medshop.test - Active 5 minutes ago Accountant Active	>

OVERVIEW

Dashboard

SELL

New Bill (POS)

Sales

Returns

Orders

Day close

STOCK

Products

Expiry

Racks

Adjustments

Movements

Reorder

BUY

Purchases

Purchase Returns

Suppliers

PEOPLE

Customers

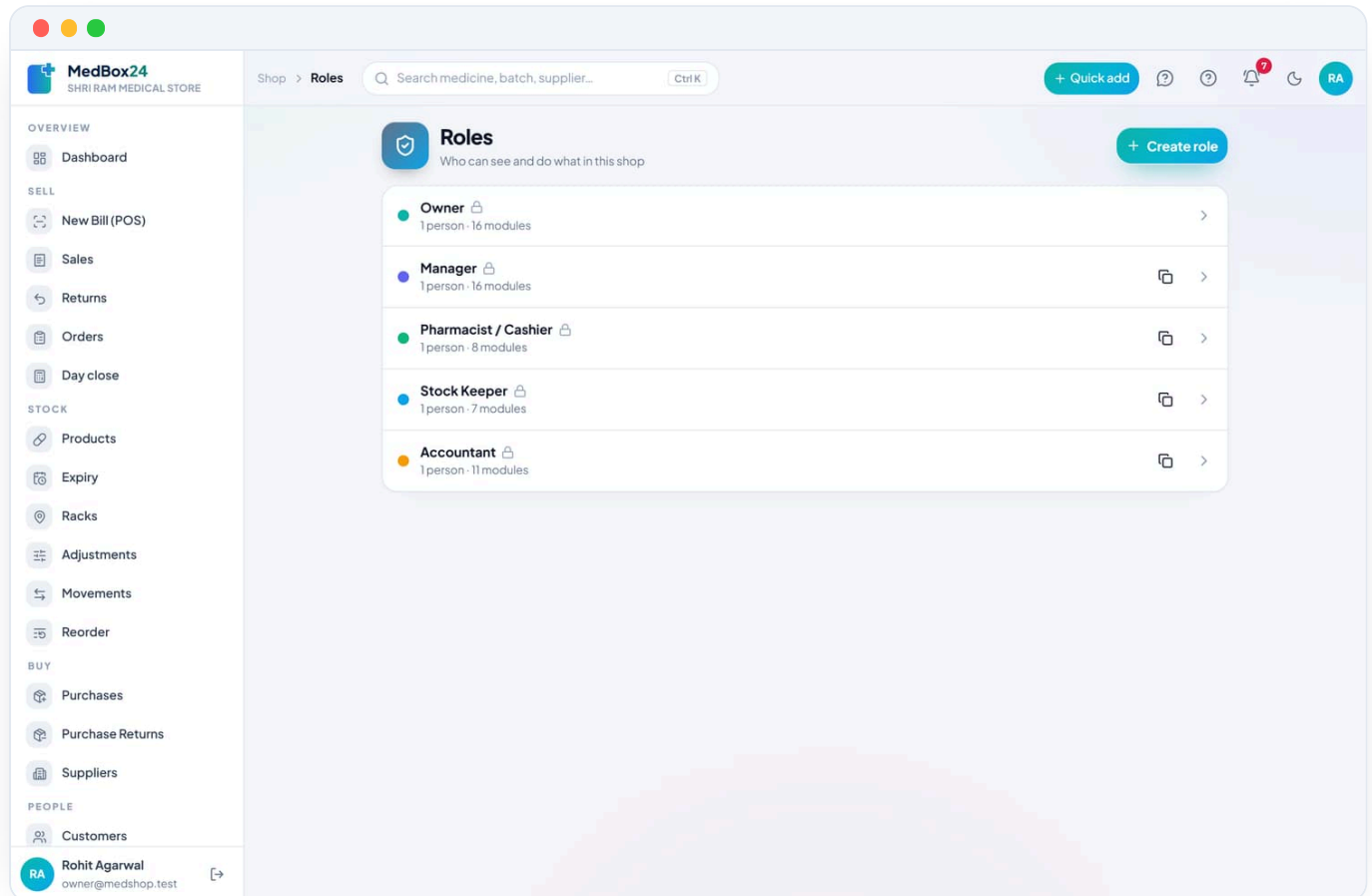
RA Rohit Agarwal
owner@medshop.test

What it does

- Invite staff by email; each one gets a role.
- See who is active and when they last used the app.

Roles and permissions

Where: Shop → Roles



What it does

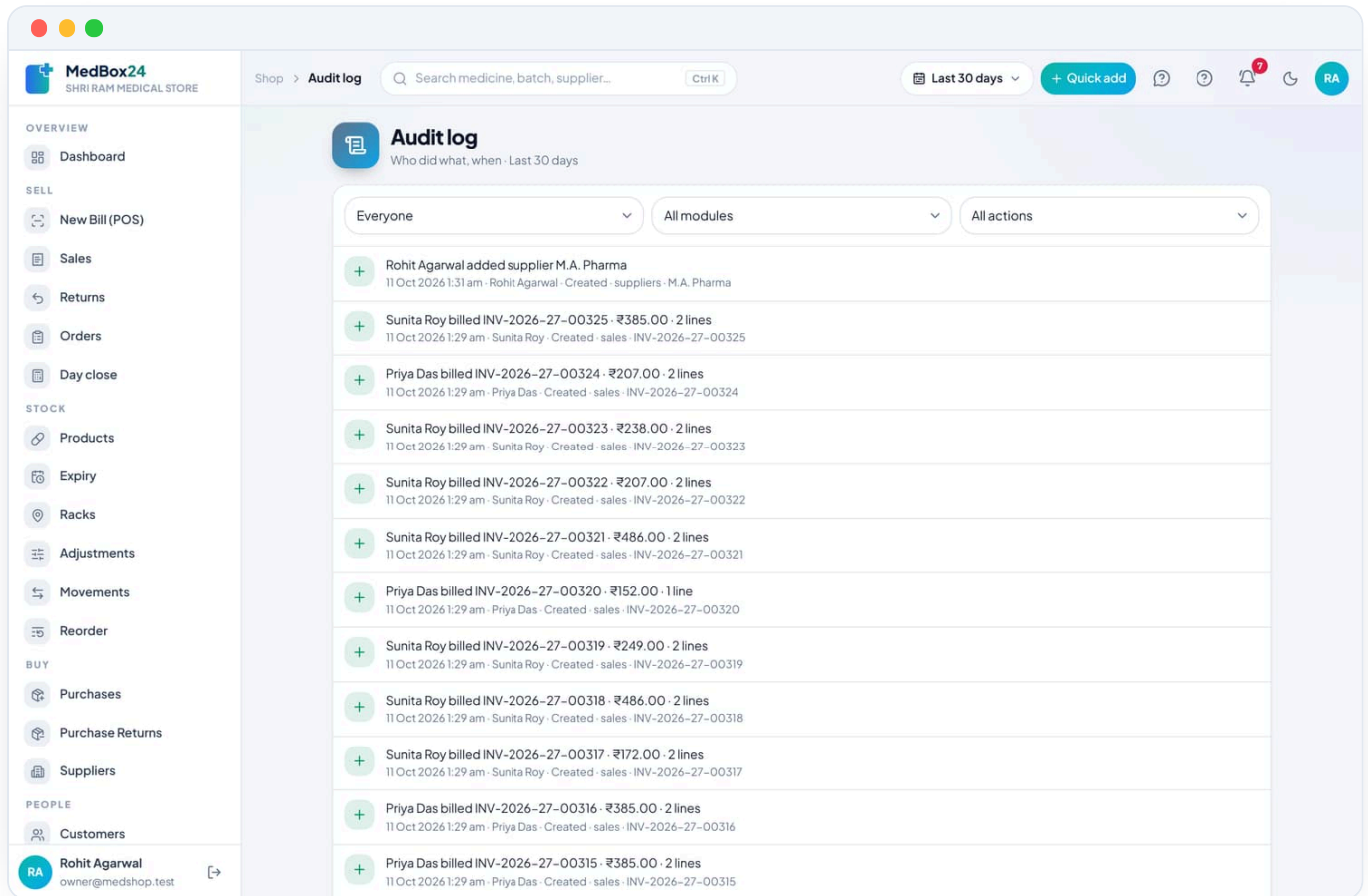
- Ready roles: Owner, Manager, Pharmacist / Cashier, Stock keeper, Accountant.
- Create your own role and choose exactly what it can see and do.
- The counter locks when idle and opens again with a PIN.

Tell the customer

- “Your cashier cannot see your profit or delete a bill unless you allow it.”

Audit log

Where: Shop → Audit log



MedBox24
SHRI RAM MEDICAL STORE

Shop > **Audit log** Ctrl K Last 30 days + Quick add ? ? 🔔 🔄 RA

Audit log
Who did what, when - Last 30 days

Filters: Everyone All modules All actions

+	Rohit Agarwal added supplier M.A. Pharma	11 Oct 2026 1:31 am · Rohit Agarwal · Created · suppliers · M.A. Pharma
+	Sunita Roy billed INV-2026-27-00325 · ₹385.00 · 2 lines	11 Oct 2026 1:29 am · Sunita Roy · Created · sales · INV-2026-27-00325
+	Priya Das billed INV-2026-27-00324 · ₹207.00 · 2 lines	11 Oct 2026 1:29 am · Priya Das · Created · sales · INV-2026-27-00324
+	Sunita Roy billed INV-2026-27-00323 · ₹238.00 · 2 lines	11 Oct 2026 1:29 am · Sunita Roy · Created · sales · INV-2026-27-00323
+	Sunita Roy billed INV-2026-27-00322 · ₹207.00 · 2 lines	11 Oct 2026 1:29 am · Sunita Roy · Created · sales · INV-2026-27-00322
+	Sunita Roy billed INV-2026-27-00321 · ₹486.00 · 2 lines	11 Oct 2026 1:29 am · Sunita Roy · Created · sales · INV-2026-27-00321
+	Priya Das billed INV-2026-27-00320 · ₹152.00 · 1 line	11 Oct 2026 1:29 am · Priya Das · Created · sales · INV-2026-27-00320
+	Sunita Roy billed INV-2026-27-00319 · ₹249.00 · 2 lines	11 Oct 2026 1:29 am · Sunita Roy · Created · sales · INV-2026-27-00319
+	Sunita Roy billed INV-2026-27-00318 · ₹486.00 · 2 lines	11 Oct 2026 1:29 am · Sunita Roy · Created · sales · INV-2026-27-00318
+	Sunita Roy billed INV-2026-27-00317 · ₹172.00 · 2 lines	11 Oct 2026 1:29 am · Sunita Roy · Created · sales · INV-2026-27-00317
+	Priya Das billed INV-2026-27-00316 · ₹385.00 · 2 lines	11 Oct 2026 1:29 am · Priya Das · Created · sales · INV-2026-27-00316
+	Priya Das billed INV-2026-27-00315 · ₹385.00 · 2 lines	11 Oct 2026 1:29 am · Priya Das · Created · sales · INV-2026-27-00315

OVERVIEW
Dashboard

SELL
New Bill (POS)
Sales
Returns
Orders
Day close

STOCK
Products
Expiry
Racks
Adjustments
Movements
Reorder

BUY
Purchases
Purchase Returns
Suppliers

PEOPLE
Customers
Rohit Agarwal
owner@medshop.test

What it does

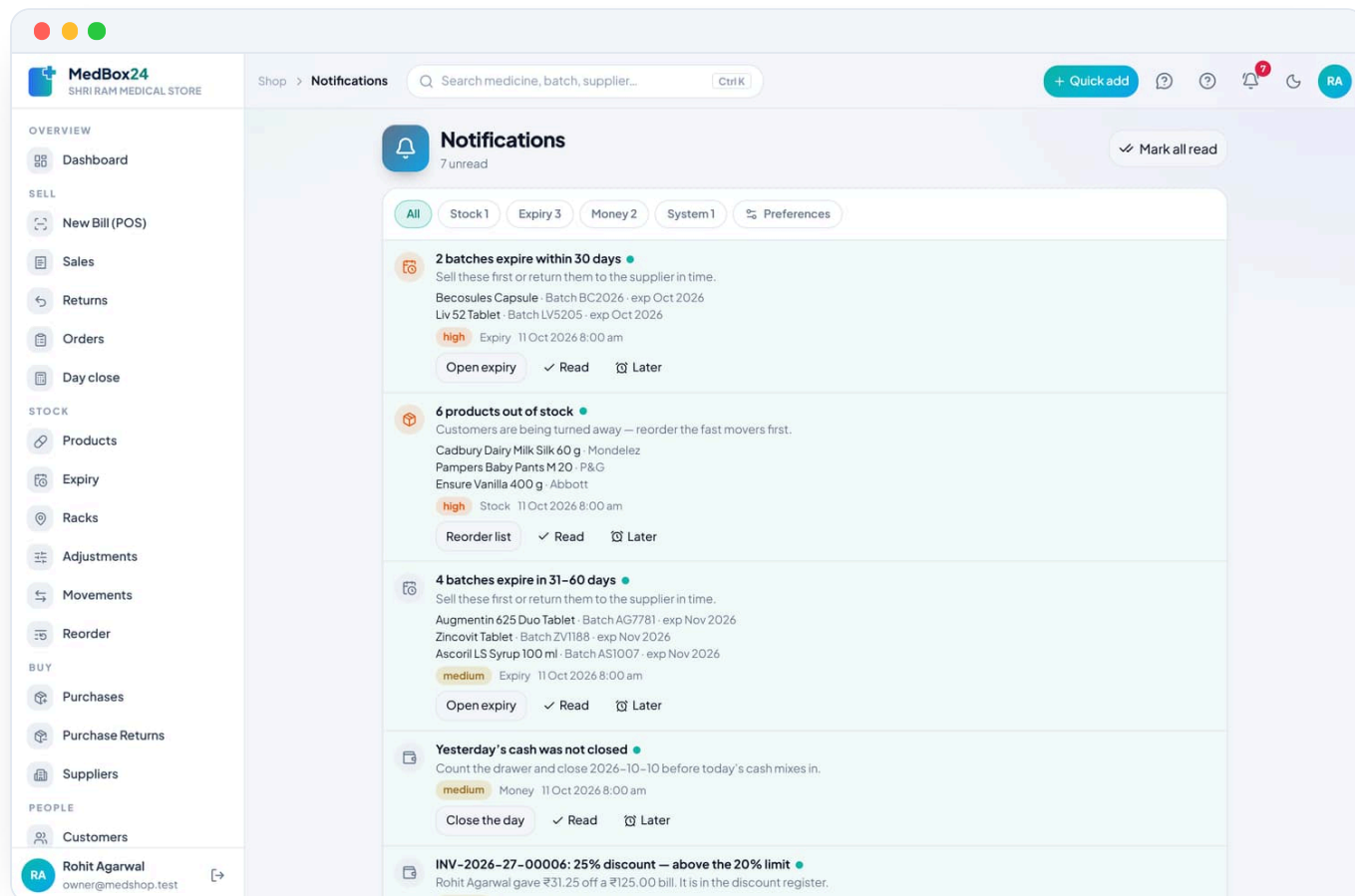
- Who did what, and when: bills, cancellations, price changes, stock changes, settings.
- Filter by person, module and action.

Tell the customer

- Owners trust the system because nothing is hidden.

Notifications

Where: Bell icon (top bar)

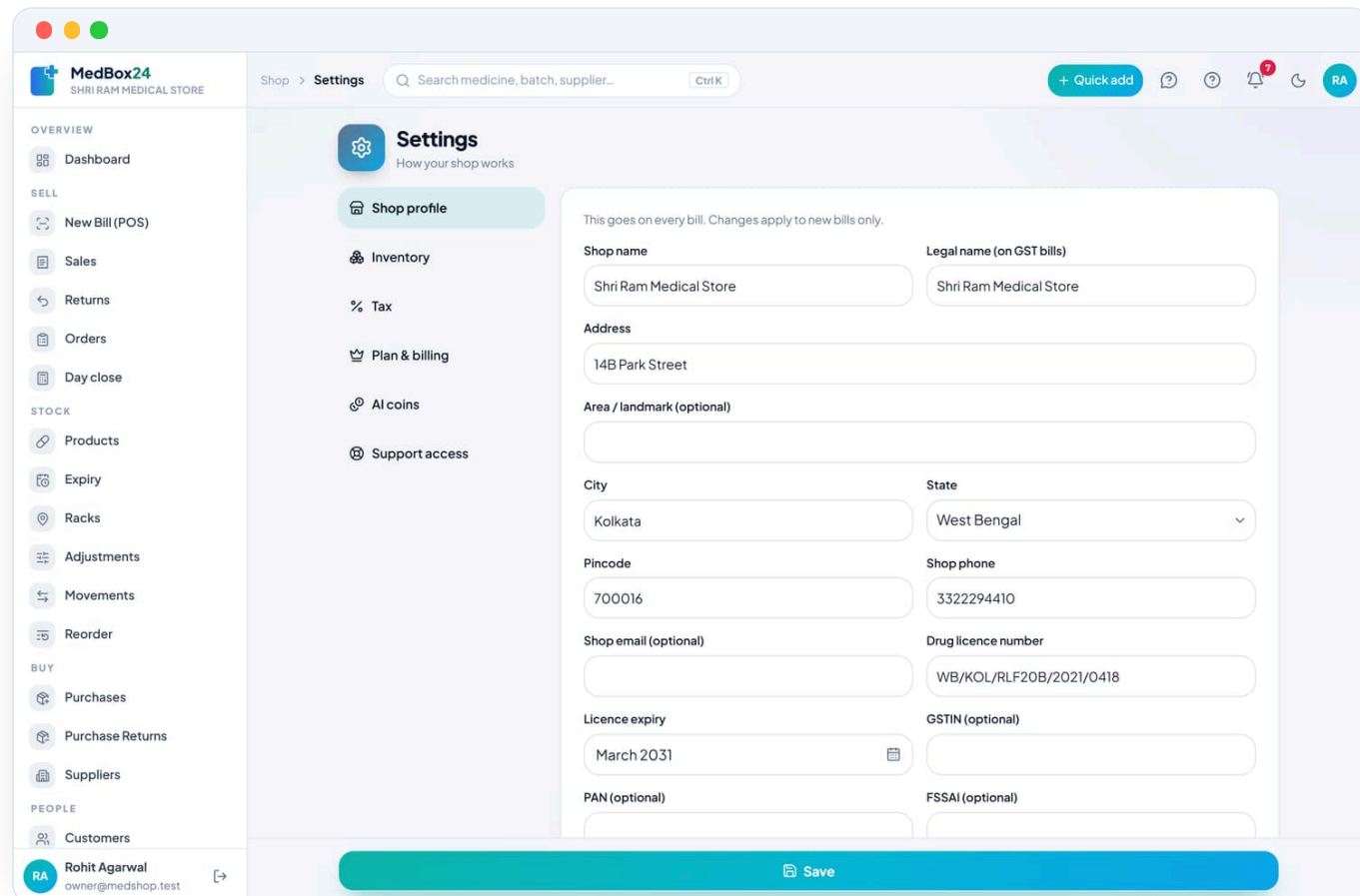


What it does

- Expiry, out-of-stock, unclosed cash, big discounts and support requests.
- Each notice opens the screen where it can be fixed.

Shop settings

Where: Shop → Settings



MedBox24
SHRI RAM MEDICAL STORE

Shop > Settings Ctrl K + Quick add ? ? 🔔 🔄 RA

Settings
How your shop works

Shop profile

This goes on every bill. Changes apply to new bills only.

Shop name: Legal name (on GST bills):

Address:

Area / landmark (optional):

City: State:

Pincode: Shop phone:

Shop email (optional): Drug licence number:

Licence expiry: GSTIN (optional):

PAN (optional): FSSAI (optional):

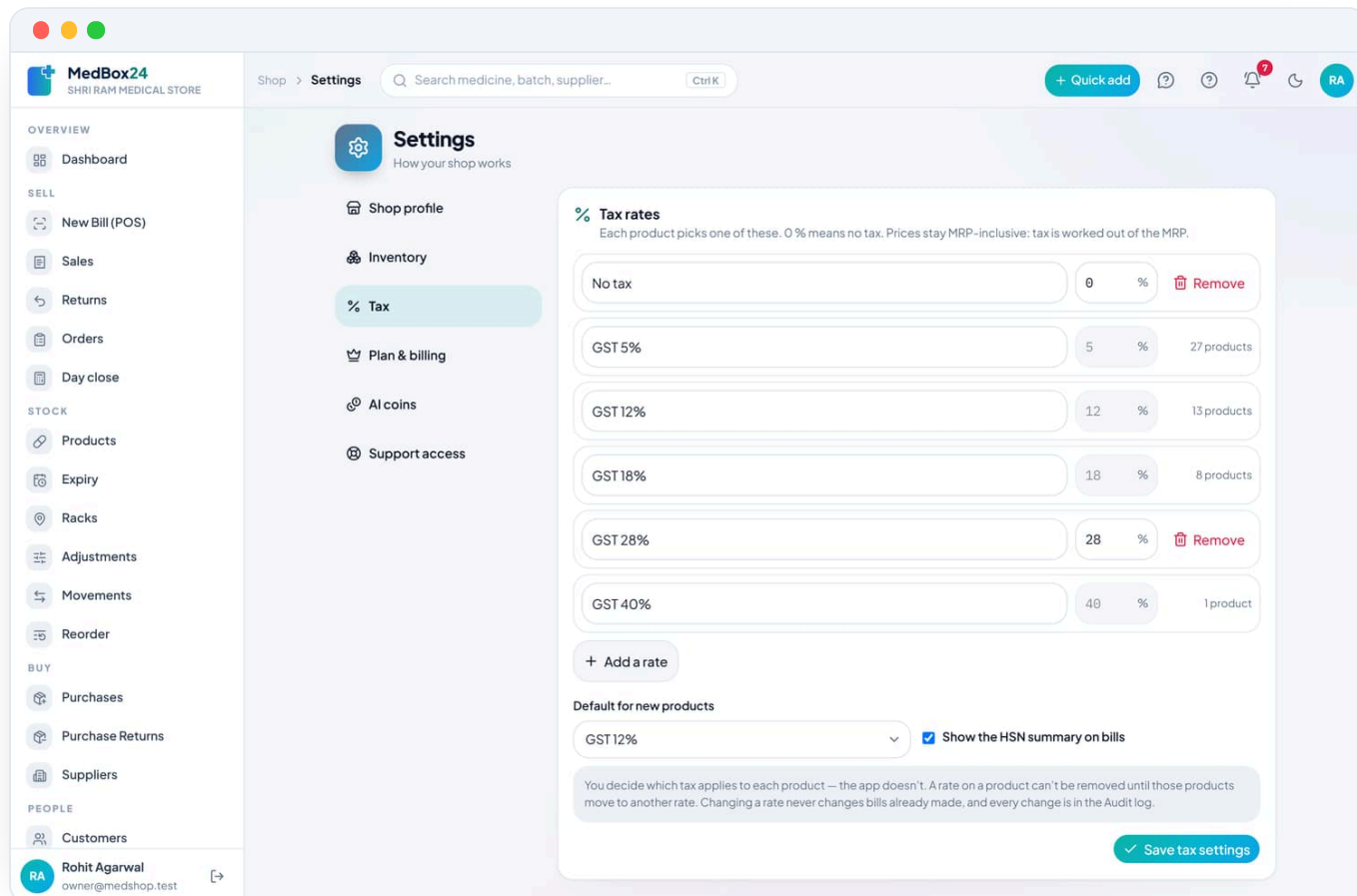
Save

What it does

- Shop profile printed on every bill: name, address, phone, drug licence, GSTIN, FSSAI.
- Inventory, tax rates, plan & billing, AI coins and support access.

Tax rates

Where: Settings → Tax



The screenshot shows the MedBox24 web application interface. The top navigation bar includes the MedBox24 logo, a search bar, and a 'Quick add' button. The left sidebar contains a menu with categories: OVERVIEW (Dashboard), SELL (New Bill (POS), Sales, Returns, Orders, Day close), STOCK (Products, Expiry, Racks, Adjustments, Movements, Reorder), BUY (Purchases, Purchase Returns, Suppliers), and PEOPLE (Customers). The main content area is titled 'Settings' and lists various configuration options: Shop profile, Inventory, % Tax (selected), Plan & billing, AI coins, and Support access. The '% Tax' section displays a list of tax rates with their respective percentages and the number of products associated with each rate. A 'Default for new products' dropdown is set to 'GST 12%', and a checkbox for 'Show the HSN summary on bills' is checked. A 'Save tax settings' button is located at the bottom right of the tax rates section.

Tax Rate	Percentage	Products	Action
No tax	0 %		Remove
GST 5%	5 %	27 products	
GST 12%	12 %	13 products	
GST 18%	18 %	8 products	
GST 28%	28 %		Remove
GST 40%	40 %	1 product	

Default for new products: GST 12% ☒ Show the HSN summary on bills

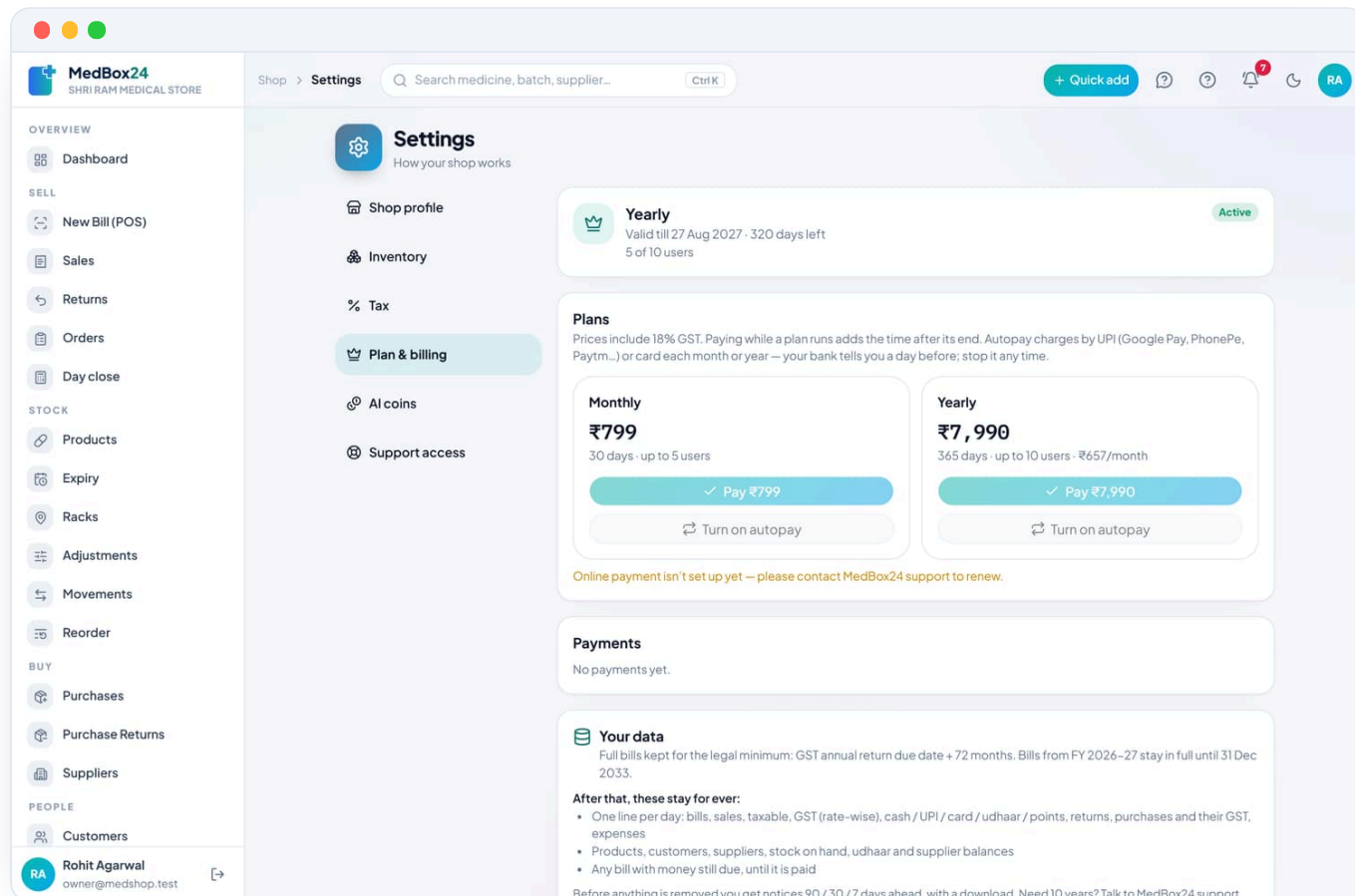
Save tax settings

What it does

- The shop's own list of GST rates (0, 5, 12, 18, 28, 40%).
- A default rate for new products; show the HSN summary on bills.
- The shop decides each product's rate from the supplier's invoice.

Plan and billing

Where: Settings → Plan & billing



MedBox24
SHRI RAM MEDICAL STORE

Shop > **Settings** Search medicine, batch, supplier... Ctrl K

+ Quick add ? ? ? ? RA

OVERVIEW

- Dashboard

SELL

- New Bill (POS)
- Sales
- Returns
- Orders
- Day close

STOCK

- Products
- Expiry
- Racks
- Adjustments
- Movements
- Reorder

BUY

- Purchases
- Purchase Returns
- Suppliers

PEOPLE

- Customers

Settings
How your shop works

- Shop profile
- Inventory
- % Tax
- Plan & billing**
- AI coins
- Support access

Yearly Active
Valid till 27 Aug 2027 · 320 days left
5 of 10 users

Plans
Prices include 18% GST. Paying while a plan runs adds the time after its end. Autopay charges by UPI (Google Pay, PhonePe, Paytm...) or card each month or year — your bank tells you a day before; stop it any time.

Monthly	Yearly
₹799	₹7,990
30 days · up to 5 users	365 days · up to 10 users · ₹657/month
✓ Pay ₹799	✓ Pay ₹7,990
Turn on autopay	Turn on autopay

Online payment isn't set up yet — please contact MedBox24 support to renew.

Payments
No payments yet.

Your data
Full bills kept for the legal minimum: GST annual return due date + 72 months. Bills from FY 2026–27 stay in full until 31 Dec 2033.

After that, these stay for ever:

- One line per day: bills, sales, taxable, GST (rate-wise), cash / UPI / card / udhaar / points, returns, purchases and their GST, expenses
- Products, customers, suppliers, stock on hand, udhaar and supplier balances
- Any bill with money still due, until it is paid

Before anything is removed you get notices 90 / 30 / 7 days ahead, with a download. Need 10 years? Talk to MedBox24 support.

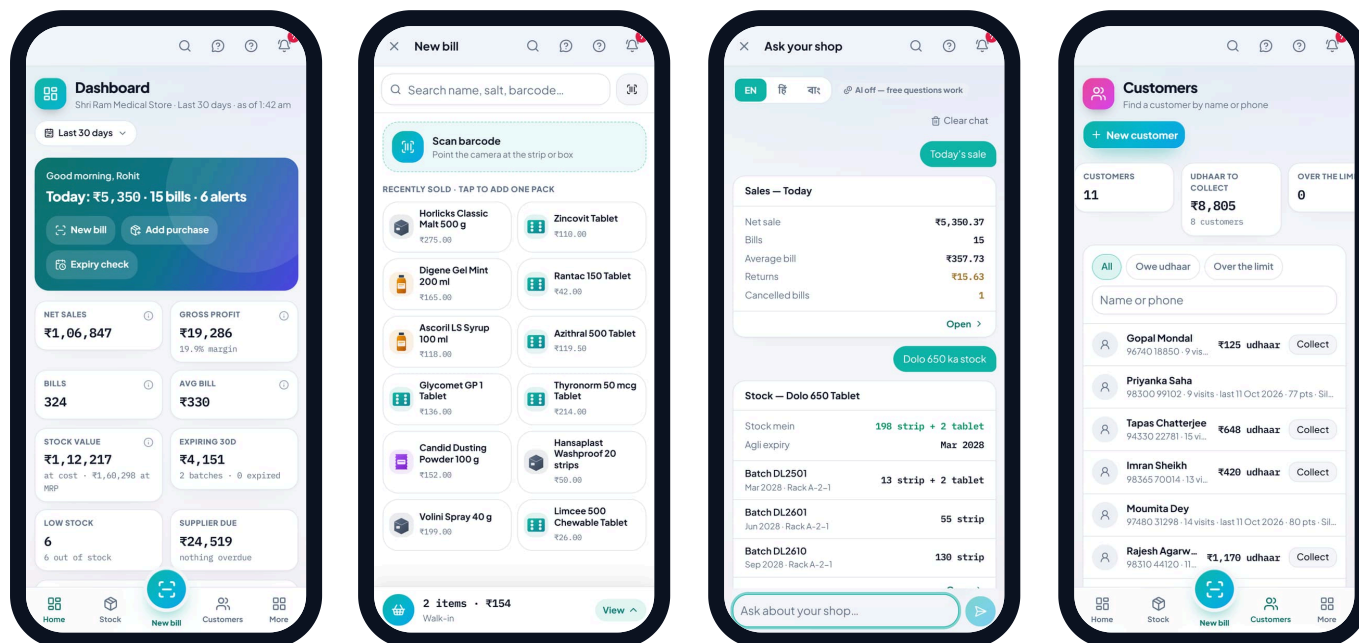
Rohit Agarwal
owner@medshop.test

What it does

- Current plan, days left and users allowed.
- Pay by UPI or card; turn on autopay.
- Download all your data at any time.

On the phone

The same app works on a phone. In Chrome, open medbox24.in and choose **Add to Home screen** — it then opens like an app, with a bottom bar for Home, Stock, New bill, Customers and More.



Owner at home

- Today's sale, profit and alerts.
- Ask "today's sale?" in Hindi or Bengali.

Staff at the counter

- Scan barcodes with the phone camera.
- Make bills and take UPI payments.

Plans and prices

Free trial

₹0

- 14 days
- Up to 3 users
- Every feature
- No card needed

Monthly

₹799 /month

- Up to 5 users
- Every feature
- Pay by UPI or card
- Autopay available

Best value

Yearly

₹7,990 /year

- Up to 10 users
- ≈ ₹657 a month
- Saves ₹1,598 a year vs monthly
- Pay by UPI or card

Prices include 18% GST. AI features (reading a bill photo, AI answers in Ask your shop) use AI coins, which the owner turns on and buys separately. Prices as on October 2026 — always check medbox24.in/#pricing before quoting.

Data safety

Download all records at any time — Excel, PDF and every photo.

An encrypted backup is taken every day.

MedBox24 support can look into a shop only when the owner approves — read-only, for the hours the owner allows.

Customers' names and phone numbers are never used or shared.

Questions customers ask

Does it work without internet?

No. Bills are saved online so stock and accounts are always correct on every device. A red banner shows if the internet drops.

Do I need to buy a computer or scanner?

No. A phone is enough. A computer and a barcode scanner make a busy counter faster, but they are optional.

Can I print bills?

Yes. Every bill is a PDF with a QR code — share it on WhatsApp or download and print it.

Which GST rate should I use for medicines?

The rate printed on the supplier's invoice. MedBox24 never guesses it. (Since 22 September 2025 most medicines are 5%.)

Can I bring my data from old software?

Yes — products, batches and stock through the Excel template.

Can I have more than one shop?

Yes. One login can open more than one shop; each shop has its own plan, staff and data.

What if a staff member leaves?

Remove them from Shop → Staff; they can no longer sign in. Their past bills stay on record.

Is Schedule H1 handled?

Yes. H1 medicines ask for the doctor and patient on the bill, and the Schedule H1 register is a report.

Who can see my profit?

Only roles that the owner allows. A cashier can be limited to billing only.

What happens after the trial?

Choose monthly or yearly. If you don't, the shop becomes read-only — the data stays and can be downloaded.

Links to share

Website (English)<https://medbox24.in>**Website (Bengali)**<https://medbox24.in/bn>**Prices**<https://medbox24.in/#pricing>**Medical store software**<https://medbox24.in/medical-store-software>**Pharmacy inventory software**<https://medbox24.in/pharmacy-inventory-software>**Free medicine GST calculator**<https://medbox24.in/tools/medicine-gst-calculator>**This guide (PDF)**<https://medbox24.in/medbox24-guide.pdf>**Website (Hindi)**<https://medbox24.in/hi>**Product tour**<https://medbox24.in/#tour>**Pharmacy billing software**<https://medbox24.in/pharmacy-billing-software>**GST billing for pharmacy**<https://medbox24.in/gst-billing-software-for-pharmacy>**Medicine expiry management**<https://medbox24.in/medicine-expiry-management>**Free pharmacy margin calculator**<https://medbox24.in/tools/pharmacy-margin-calculator>**TIP**

The free calculators are a good first message to a shop owner: useful on their own, and they lead to the product. Send the Hindi or Bengali page link when the owner prefers that language.



Support: support@medbox24.in · medbox24.in